

Kenneth Shuler

SCHOOL OF COSMETOLOGY



Rock Hill Campus

Student Handbook - Volume 3

Catalog/Handbook policies reviewed/revised June 26, 2025

This Catalog/Handbook is certified true and correct by

Kenneth Shuler, President/Owner &
Garrett Shuler, Vice President/Owner.

Table of Contents

Headquarters Administration	7
EDUCATIONAL GOALS AND OBJECTIVES	7
MISSION STATEMENT	7
Institutional information & Pertinent characteristics	8
Kenneth Shuler School of Cosmetology & Nails	8
Kenneth Shuler School of Cosmetology	8
Kenneth Shuler School of Cosmetology	8
Kenneth Shuler School of Cosmetology	8
Kenneth Shuler School of Cosmetology & Hair Design	8
Kenneth Shuler School of Cosmetology	8
Kenneth Shuler School of Cosmetology	9
Kenneth Shuler School of Cosmetology	9
Pertinent Characteristics	9
SOC Codes	9
Disclaimers	9
Accreditation, state authorization & memberships	10
Schedules, class starts, & closings	11
Admissions and related policies	12
Admission Requirements for Cosmetology and Esthetics	12
Admission Requirements for Instructor Training Program	12
Admission Requirements for Massage Therapy	13
Policy For Credit of Previous Training at Another Institution	13
Conditions for Re-Entrance	14
Financial arrangements and refund policies	16
Payment Plan	16
Refund Policies	16
Return of Title IV Funds:	16
State Refund:	16
Institutional Policy:	17
Refund Policy Notes	17
Refund Policies –	17
Title IV Recipients, Non Title IV Recipients, 2nd Time Enrollments	17

Refund Policies Specific to Massage Therapy Students	19
Student rules and regulations.....	21
Dress Code	21
General Rules for Conduct of Students	22
Grounds for Termination.....	24
Drug-Free Policy Statement	24
Charges for additional instruction	25
Attendance & Related policies.....	26
Attendance Policy	26
VA Attendance Policy	26
Tardy Policy	27
Make Up Hours.....	27
Leave of Absence Policy	27
Excessive Absence Policy.....	29
Job Opportunities and placement services.....	30
Job Opportunities	30
Placement Services.....	30
Confidentiality & access of the student's records.....	31
Schedule transfers, report cards & waivers.....	32
Schedule Transfer Procedure for all Programs	32
Report Cards.....	32
Tuition / Fee Waiver Policy	32
Tuition and fees – Effective for June 2025 starts	33
Cosmetology program course outline.....	35
Cosmetology Course Objective – 1500 Hours	35
Cosmetology Description	35
Instructional Methods.....	35
Grading Procedures	35
Completion Requirements for Cosmetology	36
All Aspects of Your Training are Very Important	36
Cosmetology Student Salon Recommendations	36
Cosmetology Practical/Theory Requirements	37

Cosmetology Curriculum	37
Cosmetology Course Content	38
Esthetics program course outline	40
Esthetics Course Objective – 600 Hours	40
Esthetics Description	40
Instructional Methods.....	40
Grading Procedures	40
Completion Requirements for Esthetics.....	41
All Aspects of Your Training are Very Important	41
Esthetics Clinic Recommendations.....	41
Esthetics Practical/Theory Requirements	41
Rationale for Program Length	42
Esthetics Curriculum	42
Esthetics Course Content	43
.....	46
Esthetics program course outline – 450 hours.....	46
Esthetics Course Objective – 450 Hours.....	46
Esthetics Description	46
Instructional Methods.....	46
Grading Procedures	46
Completion Requirements for Esthetics.....	47
All Aspects of Your Training are Very Important	47
Esthetics Clinic Recommendations.....	47
Esthetics Practical/Theory Requirements	47
Esthetics Curriculum	48
Esthetics Course Content	48
Instructor Training program course outline.....	52
Instructor Training Course Objectives – 750 Hours.....	52
Instructor Training Description.....	52
Instructional Methods.....	52
Grading Procedures	52
Completion Requirements for Instructor Training	53

All Aspects of Your Training are Very Important	54
Instructor Training Practical/Theory Requirements	54
Instructor Training Curriculum	54
Instructor Training Content	55
Practical/Student Salon	56
Massage therapy program course outline	57
 Massage Therapy Course Objectives – 650 Hours.....	57
 Massage Therapy Course Description	57
 Instructional Methods.....	57
 Grading Procedures	58
 Completion Requirements for Massage Therapy.....	59
 Massage Therapy Practical Requirements.....	59
 Massage Therapy Curriculum.....	60
 Massage Therapy Content.....	60
 Textbooks:.....	61
 Kit Items:.....	61
 Learning Resources and Support:	61
 Equipment:.....	61
SATISFACTORY ACADEMIC PROGRESS POLICY	62
 Evaluation Periods For Each Program	62
 Attendance and Academic Requirements for Satisfactory Progress.....	62
 Maximum Timeframe for Completion	62
 Determination of Progress	63
 Academic Warning	63
 Appeal and Probation	63
 Re-Establishment of Satisfactory Academic Progress.....	64
 Interruptions, Course Incompletes, Withdrawals, and Leave of Absences	64
 Non-Credit and Remedial Courses	64
 Grading Procedures for All Programs	64
 VA Students – Standards of Academic Progress.....	65
Right to know / campus security.....	67
Licensing requirements / Continuing Education	68

Licensing Requirements	68
Continuing Education	69
Disability accommodations & Grievance policy	70
Grievance policy	73
Appendix A – Institutional staff.....	76
Kenneth Shuler School of Cosmetology & Nails.....	76
Kenneth Shuler School of Cosmetology.....	77
Kenneth Shuler School of Cosmetology.....	77
Kenneth Shuler School of Cosmetology & Hair Design.....	78
Kenneth Shuler School of Cosmetology.....	78
Kenneth Shuler School of Cosmetology.....	79
Kenneth Shuler School of Cosmetology.....	79

HEADQUARTERS ADMINISTRATION

Kenneth Shuler – President/Owner of all locations
Garrett Shuler – Vice President/Owner of all locations
Marilyn Montgomery – Accounting/Bursar
Cris Tucker – Payroll/HR
Steven Dawson – Director of Compliance
Tracy Jasinski – Director of Operations
Christine Roy – Director of Financial Aid
Lynette Tucker – Director of Admissions
Trista Staggs, Nicole Hogg, Tamra Stewart, Sharon Everett – FA Officers
Tammie Stevens – Education Coordinator
Hanna Crawford – Education Coordinator
Daniel Stephens – Education Coordinator
Rachel Mosley – Training & Development Team
April Roach – Training & Development Team
Caitlan Walzer – Director of Public Relations
Andre Rogers – Facilities Maintenance Manager
Kaylyn Montgomery – Accounts Payable
Camp Moring and Brendle – Certified Public Accountants



EDUCATIONAL GOALS AND OBJECTIVES

Kenneth Shuler School of Cosmetology maintains the goals of educating cosmetologists, estheticians, and instructors with all the skills and training necessary to enter the field of cosmetology and its related fields. Upon acceptance of our students, we take the responsibility to help them be the best they can be.

Our goal is for all our students to pass the State Board Examination, to become professional licensed cosmetologists, estheticians, instructors and massage therapists and to create a positive difference in our profession.

MISSION STATEMENT

To provide superior education for individuals to be successfully licensed and employed in the beauty and wellness industry.

INSTITUTIONAL INFORMATION & PERTINENT CHARACTERISTICS

All locations are incorporated and owned by Kenneth Shuler and Garrett Shuler.

Kenneth Shuler School of Cosmetology & Nails

172 McSwain Drive West Columbia, SC 29169 (803) 772-6098 Admissions Ref.#050012-00	The school consists of approx. 30,000 square feet of classrooms, offices, and student salon. The school uses the Milady's textbooks and Pivot Point textbook materials. The school maintains audio-visual training aids to educate the students as well as Wi-Fi access.	
Programs Offered:	Cosmetology – 1500 Hours	Instructor Training – 750 Hours
	Esthetics – 600 Hours	

Kenneth Shuler School of Cosmetology

1515 John B. White Sr. Blvd. Spartanburg, SC 29301 (864) 587-6000 Admissions Ref.#B50012-03	The school consists of approximately 10,000 square feet of classrooms, offices, and student salon. The school uses Milady's Textbooks and materials. The school maintains audio-visual training aids to educate the students. This campus is an additional location of Kenneth Shuler School of Cosmetology & Nails located in Columbia, SC. An additional classroom space is next door at 1517 John B White Sr. Blvd.	
Programs Offered:	Cosmetology – 1500 Hours	Esthetics – 600 Hours
	Esthetics – 450 Hours	Instructor Training – 750 Hours

Kenneth Shuler School of Cosmetology

7474 Garners Ferry Road Columbia, SC 29209	Effective May 12, 2025, this location relinquished its accreditation and closed. All enrolled students transferred over to the brand new main campus in West Columbia.
---	--

Kenneth Shuler School of Cosmetology

98 Davenport Street, Ste 10 Goose Creek, SC 29445 (843) 203-3284 Admissions Ref.#B50012-03	The school consists of 12,600 square feet of classrooms, office space, and student salon. The school uses Milady's Textbooks and materials. This campus is an additional location of Kenneth Shuler School of Cosmetology & Nails located on in Columbia, SC. The school maintains audio-visual training aids to educate the students.	
Programs Offered:	Cosmetology – 1500 Hours	Esthetics – 600 Hours
	Esthetics – 450 Hours	Instructor Training – 750 Hours

Kenneth Shuler School of Cosmetology & Hair Design

1113 Knox Avenue North Augusta, SC 29841 (803) 278-1200 Admissions Ref.#050026-00	The school consists of approximately 8,100 square feet of classrooms, offices, lounge, and student salon. The school uses Milady's Textbooks and materials. The school maintains audio-visual training aids to educate the students.	
Programs Offered:	Cosmetology – 1500 Hours	Instructor Training – 750 Hours

Kenneth Shuler School of Cosmetology

2443 West Lucas Street Florence, SC 29501 (843) 679-3778 Admissions Ref.#050026-01	The school consists of 10,200 square feet of classrooms, office space, and student salon. The school uses Milady's Textbooks and materials. This campus is an additional location of Kenneth Shuler School of Cosmetology & Hair Design located in North	
---	--	--

	Augusta, SC. The school maintains audio-visual training aids to educate the students.	
Programs Offered:	Cosmetology – 1500 Hours	Esthetics – 600 Hours
	Esthetics – 450 Hours	Instructor Training – 750 Hours
	Massage Therapy – 650 Hours	

Kenneth Shuler School of Cosmetology

2375 Cherry Road Ste 102 Rock Hill, SC 29732 (803) 328-5166 Admissions Ref.#043012-00	The school consists of 12,347 square feet of classrooms, offices, and student salon. The school uses Milady's Textbooks and materials. The school maintains audio-visual training aids to educate the students.	
Programs Offered:	Cosmetology – 1500 Hours	Esthetics – 600 Hours
	Esthetics – 450 Hours	Instructor Training – 750 Hours

Kenneth Shuler School of Cosmetology

3532 Highway 153 Greenville, SC 29611 (864) 269-6886 Admissions Ref.#B43012-01	The school consists of 10,200+ square feet of classrooms, office space, and student salon. The school uses Milady's Textbooks and materials. This campus is an additional location of Kenneth Shuler School of Cosmetology located in Rock Hill, SC. The school maintains audio-visual training aids to educate the students.	
Programs Offered:	Cosmetology – 1500 Hours	Esthetics – 600 Hours
	Esthetics – 450 Hours	Instructor Training – 750 Hours

Pertinent Characteristics

The school uses Milady's textbooks or Pivot Point textbooks to teach the cosmetology program and esthetics program as outlined in the institutional information above. The school also uses supplementary materials for portions of the theory instruction. All students have access to the internet to utilize current materials online. Students enrolled in the instructor training course will also be using the above mentioned materials as well as the Milady Professional Educator textbook. Prosper U is utilized by all students to enhance the business education received in their program. While in school, an Instructor Training student may teach a class under the direct supervision of a licensed Instructor. An Instructor Training student can also be a substitute if necessary.

SOC Codes

Cosmetology – SOC Code: 39-5012.00	Esthetics – SOC Code: 39-5094.00
Instructor Training – SOC Code: 25-1194.00	Massage Therapy – SOC Code: 31-9011.00

Disclaimers

- Kenneth Shuler School of Cosmetology cannot guarantee that any hours obtained at our institution will be accepted by any other institution.
- Kenneth Shuler School of Cosmetology reserves the right to change schedules, curriculum, and educational mode of delivery at its discretion.
- Kenneth Shuler School of Cosmetology neither guarantees employment after graduation nor a certain level of salary for any employment obtained.
- Kenneth Shuler School of Cosmetology reserves the right to make changes to the rules and regulations at any time.

ACCREDITATION, STATE AUTHORIZATION & MEMBERSHIPS

State Authorization

Licensed by the S.C. Department of Labor,
Licensing & Regulations
Board of Cosmetology
110 Centerview Drive
Columbia, S.C. 29211
(803) 896-4588



For Massage Therapy Program:

Licensed by the South Carolina
Commission on Higher Education, 1122
Lady Street, Suite 400, Columbia, SC
29201, Telephone (803) 737-2260,
www.che.sc.gov. Licensure indicates only
that minimum standards have been met; it
is not an endorsement or guarantee of
quality. Licensure is not equivalent to or
synonymous with accreditation by an
accrediting agency recognized by the U.S.
Department of Education.



Accreditation

Accredited by the National Accrediting
Commission of Career Arts & Sciences, Inc.
3015 Colvin Street
Alexandria, VA. 22314
(703) 600 -7600



Membership

Member of the American Association of Cosmetology Schools [AACS]

AACS was founded in 1924 and has a rich
history of educating and advancing millions of
students into the beauty and wellness industry.
We are a national nonprofit association open to
all privately owned schools of cosmetology
arts and sciences.

AACS provides timely updates to members on
information and resources about new teaching
methods, industry events, and federal
regulatory updates. We do this through a
series of seminars, conferences and
conventions held throughout the year. The
greatest value of an AACS membership is the
networking and resources provided to our
members in addressing problems facing
beauty education.



Redken Premiere School

Started by Hollywood actress Paula Kent and
her hairdresser, Redken was one of the very
first companies to take a scientific approach to
hair and discover the formula that remains the
alpha and omega of haircare to this very day:
PROTEIN + MOISTURE + ACIDIC pH =
HEALTHY HAIR.



NASFAA

The National Association of Student Financial
Aid Administrators (NASFAA) is the only
national, nonprofit association with a primary
focus on information dissemination,
professional development, and legislative and
regulatory analysis related to federal student
aid programs authorized under Title IV of the
Higher Education Act of 1965, as amended. Our
membership consists of more than 29,000
financial aid professionals at nearly 3,000
colleges, universities, and career schools across
the country. NASFAA member institutions
serve nine out of every 10 undergraduates in
the United States.

SCHEDULES, CLASS STARTS, & CLOSINGS

Schedules

The following schedules are utilized at our campuses. However, not all campuses offer both Full Time and Part Time programs.

- **Full Time (30 hrs/wk):** Monday – Friday from 9:00am to 3:45pm
- **Part Time (20 hrs/wk):** Monday – Friday from 5:30pm to 9:45pm
- **Part Time (20 hrs/wk):** Monday – Thursday from 5:15pm to 10:15pm

Approximate length of program for students enrolled in a Full Time schedule with 100% attendance: Cosmetology is 52 weeks, Esthetics is 22 weeks, Instructor Training is 27 weeks, Massage Therapy is 25 weeks (Massage Therapy Part Time only is 35 weeks)

Full Time Options 1 and 2

We are also offering Full Time Option #1 and Option #2 for those individuals who have completed the Skill and Design levels, maintained a GPA and Attendance percentage of 90% respectively, and have approval from the School Director. The optional schedules, for all campuses, are as follows:

Full Time Option #1(40 hrs/wk): Monday – Friday from 9:00am to 5:45pm

Full Time Option #2(30 hrs/wk): Monday – Friday from 3:00pm to 9:45pm

Class Starts

Cosmetology and Esthetics classes start approximately every ten or fifteen weeks for days and nights respectively. Instructor Training classes will start twice a year depending on prospective student interest. For Massage therapy, please see the chart below. The Massage Therapy program does not have drop/add dates. Please see the Admissions Representative to receive the actual start dates per program. Class start dates are subject to change due to space and availability.

Massage Therapy information:

Start Dates	Approximate Completion Dates
August 25, 2025	May 4, 2026
November 3, 2025	July 13, 2026

*Class size usually ranges from 10 to 20 students depending on space availability and time of year and all courses are taught in English.

Holidays/Closings

The schools are closed the following legal holidays:

- New Year's Day
- MLK Jr. Day
- Memorial Day
- Juneteenth
- Independence Day
- Labor Day
- Thanksgiving Day and Day After
- December 24th – 26th

The school may close up to 2 (two) days each quarter for staff training. You will be notified of any other closings. Holidays that fall on a weekend may be recognized the prior Friday and/or following Monday. The school may also be closed the week in which Christmas Day falls depending on whether the scheduled closed dates are in the middle of the week or fall on the weekend.

ADMISSIONS AND RELATED POLICIES

- Kenneth Shuler School of Cosmetology does not discriminate on the basis of age, sex, race, color, ethnic origin, or religion. All classes are taught in English.
- Official transcripts must be signed, embossed, and sealed for delivery to the school. A high school transcript that is faxed or emailed from the high school may be accepted as long as it contains a cover sheet with the school's letterhead, a school official's signature, and shows high school completion.
- In the case of a foreign high school diploma, the diploma must be translated into English and evaluated for equivalency to a U.S. High School Diploma. This must be done via Josef Silny and Associates, Inc. or International Education Research Foundation, Inc. Kenneth Shuler's School of Cosmetology, Inc. makes no claim or guarantee that hours earned at our institution will transfer to any other institution.
- Our institutions do not accept Ability-to-Benefit students for enrollment.

Admission Requirements for Cosmetology and Esthetics

To be accepted into the school all applicants must meet the following requirements:

1. Must be at least 17 years old by their projected graduation date.
2. Must provide proof of being a standard high school graduate, GED recipient, or proof of attainment of an Associate's Degree or higher.
3. Must provide a valid driver's license or photo ID and a social security card.
4. Must complete and submit:
 - a completed Kenneth Shuler School of Cosmetology application with a \$100 non-refundable application fee.
5. Be approved for acceptance by the school by completing a successful admissions interview. The school does not recruit students already attending or admitted to another school offering the same course of study.
6. Complete all financial arrangements, applications, and paperwork. In the case you withdraw from the course, no hours or academics will be released until all financial obligations are met or arranged.



Admission Requirements for Instructor Training Program

1. Must be a licensed Cosmetologist, Nail Technician, or Esthetician.
2. Must provide proof of being a standard high school graduate, GED recipient, or proof of attainment of an Associate's Degree or higher.
3. Must provide a valid driver's license or photo ID and a social security card.
4. Must complete and submit:
 - a completed Kenneth Shuler School of Cosmetology application with a \$100 non-refundable application fee.*
5. Be approved for acceptance by the school by completing a successful admissions interview. The school does not recruit students already attending or admitted to another school offering the same course of study.
6. Complete all financial arrangements, applications, and paperwork. In the case you withdraw from the course, no hours or academics will be released until all financial obligations are met.

*The application fee is waived for Kenneth Shuler School of Cosmetology graduates.

** This course is not required for licensure as an instructor if the prospective student has a cumulative total of twenty-four (24) months of experience as a licensed cosmetologist, nail technician, or esthetician.

***In the case of a foreign high school diploma, please see statement in previous section.

Admission Requirements for Massage Therapy

To be accepted into the school all applicants must meet the following requirements:

1. Must be at least 18 years old by their projected graduation date.
2. Must provide proof of being a standard high school graduate, GED recipient, or proof of attainment of an Associate's Degree or higher.
3. Must provide a valid driver's license or photo ID and a social security card.
4. Must complete and submit:
 - o a completed Kenneth Shuler School of Cosmetology application with a \$100 non-refundable application fee.
5. Must be able to speak the English language or demonstrate effective proficiency of the English language by receiving a passing score from the Test of English as a Foreign Language (TOEFL). *Note: The costs associated with the TOEFL must be paid for by the applicant.*
6. Must notify the school of any felony charges that would be noted on a state and/or federal criminal background check as it may affect licensure.
7. Be approved for acceptance by the school by completing a successful

admissions interview. The school does not recruit students already attending or admitted to another school offering the same course of study.

8. Complete all financial arrangements, applications, and paperwork. In the case you withdraw from the course, no hours or academics will be released until all financial obligations are met or arranged.

Process: All applicants must first meet with the Admissions Representative to obtain information regarding the school and program. The applicant must meet all of the Admissions Requirements for the program as well as meet with our Financial Aid Coordinator. Once accepted for enrollment, the applicant and school will execute an enrollment agreement. Any questions regarding the Admissions Process should be directed to the campus's Admissions Representative.

A minimum number of six students is needed to offer the program. Prospective students will be notified, via email, of any rescheduling. At that time, the prospective student will be requested to respond to whether they wish to withdraw or move to the next scheduled date.

Policy For Credit of Previous Training at Another Institution

Credit will be given from approved schools for both cosmetology, esthetics, and massage therapy. No previous credit will be given for Instructor Training. All hours must have been recorded with the school. Credit will depend on the student's theoretical knowledge. The school must receive a certified detailed transcript of previous hours and grades

from all areas of study prior to the scheduled start date to receive any credit and to allow adequate time for testing. Based on the transcript provided, the school will generate a test using a minimum of 10 questions from each area of study from our own school tests. In order to receive full credit, the student must pass each section of the test with the minimum required grade level as stated in the Satisfactory Academic Progress Policy specific for their program of study. If

the student does not meet the minimum grade level, the student may not be awarded any hours for that particular area of study. Maximum transfer hours accepted will be 750 hours for cosmetology program, 300 for 600 hour esthetics program, 225 for the 450 hour esthetics program, or 325 for the 650 hour massage therapy program in order to receive a Kenneth Shuler School of Cosmetology Diploma. Applicants' approved transfer hours that are in excess of 750 hours for cosmetology and 300 hours for esthetics will result in a certificate of completion. Those who receive more than 750 hours or 300 hours respectively may be required to take a practical exam to assess their practical skills. The maximum number of hours that may be accepted for an applicant who obtained cosmetology training while in High School is 1000 hours.

Allowed variance from this policy is for students who are eligible for VA Education Benefits and those who have passed both portions of the licensing

exam and only need to receive their remaining hours to become licensed. Because of federal guidelines relating to previous training for Veteran students, students may not receive education benefits for hours that have been previously certified. Students eligible for VA Education Benefits who have had previous training may receive more than the schools allowed transfer hours based on the results of the testing as stated above. Any student transferring from this school, who is requesting a transcript of their credit or academic hours will be charged a \$35.00 fee for each transcript after their first initial free transcript. All documentation pertaining to previous training must be kept in the students' files.

Kenneth Shuler School of Cosmetology makes no claim or guarantee that hours earned will transfer to any other institution.



Conditions for Re-Entrance

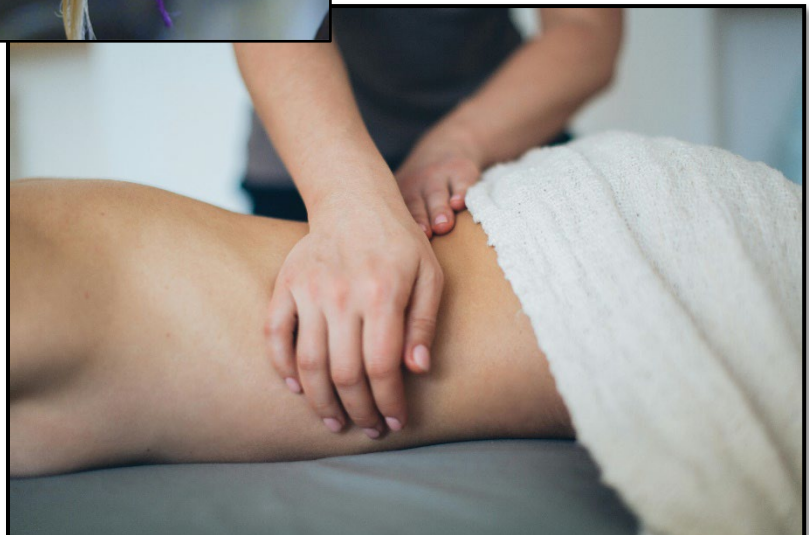
Students who are withdrawn from school for either voluntary, academic or disciplinary reasons may be considered for re-enrollment and must reapply with admissions for consideration of reinstatement on a space available basis as well as GPA and Attendance History. All students who re-enroll will be put on a 30-day heightened monitoring of their attendance, academics, and following of school policies. All students, no matter when they re-enter their respective program, will maintain the same satisfactory progress determination as when they left.

If wanting to re-enroll within 180 days of the last date of physical attendance:
The costs, for those students who reapply to enter the school within 180 days of their last date of physical attendance, will reflect those of their original contract and/or addendum and any additional supplies that may be needed to complete the course.

If wanting to re-enroll after 180 days of the last date of physical attendance:
After 180 days from the last date of their physical attendance, a student that reapplies to enter the school will also be subject to pay a \$100.00 non-refundable application fee as well as be subject to paying \$300.00 toward their tuition and fee balance. costs may include any additional supplies that may be needed to complete the course. Such students will be charged an hourly rate of the current tuition fees for their remaining hours to complete the course. Students who wish to re-enroll after 180 days may have to follow the policy for credit of previous training.



*Campus in
Rock Hill,
SC*



FINANCIAL ARRANGEMENTS AND REFUND POLICIES

Payment Plan

All tuition required is due on the first day of enrollment unless prior arrangements have been made with the financial aid office. Any payment plans will be implemented and enforced according to the student's contract. Payments may be made by cash, check, money order, credit card, Vocational Rehabilitation, Veterans Benefits (for approved locations), Department of Social Services Foster Care, Workforce Investment Act, 529 Plan, other miscellaneous scholarships, or through non-federal loan programs.

Refund Policies

For those students who choose to withdraw from school the refund policies are as follows:

Return of Title IV Funds:

The school is required by Federal Regulations to determine the earned and unearned Title IV aid a student has earned as of the date the student ceased attendance based on the amount of time the student was scheduled to be in attendance. The calculation of the Title IV funds earned by the student has no relationship to the student's incurred institutional charges.

Up through the 60% point in each payment period, a pro-rata schedule is used to determine the amount of Title IV funds the student has earned at the time of withdrawal. After the 60% point in the payment period, a student has earned 100% of the Title IV funds he or

she was scheduled to receive during the payment period. The school is required to return any unearned Title IV funds, it is responsible for, within 45 days of the date the school determined the student withdrew, and offer any post-withdrawal disbursement within 30 days of the date the school determined the student withdrew.

The school must return Title IV funds to the programs from which the student received aid during the payment period as applicable, in the following order, up to the amount disbursed from each source:

1. Unsubsidized Direct Federal loans (other than PLUS loans)
2. Subsidized Direct Federal loans
3. Direct PLUS loans
4. Federal Pell Grants for which a return of funds is required.

State Refund:

Not applicable for Cosmetology, Esthetics, or Instructor Training. Please see section below for Massage Therapy.



Institutional Policy:

This refund policy is based on your elapsed time known as scheduled time. The scheduled time as of your withdrawal date is divided by the number of contracted hours for the course, this percentage is then compared to the table on your contract. The school takes the portion that is earned and deducts all monies paid to the account. If the difference incurs a negative balance then the overpayment will be returned to that student within forty-five (45) days from the schools determination of drop date. If this incurs a positive number then the student owes the school the balance.

Examples for those above items are available upon request.

Refund Policy Notes

In cases of formal termination by the school, unofficial withdrawal, or in the case of a leave of absence, any monies determined to be owed to the student shall be returned to the student within forty-five (45) days from the date the school has determined the withdrawal. If a student, who is on an approved leave of absence, does not want to return to school, then he/she must inform the school in writing. The date of official withdrawal will be the earlier of either the return date of the approved leave of absence or the date in which the school was informed of the withdrawal. Unofficial withdrawals will be determined based upon the monitoring of monthly attendance.



Refund Policies –

Title IV Recipients, Non Title IV Recipients, 2nd Time Enrollments

All refunds are based on your elapsed time known as scheduled time. Applies to all terminations for any reason, by either party, including student decision, course or program cancellation, or school closure.

- A) An applicant not accepted by the school shall be entitled to a refund of all monies paid less an application fee of \$100.00
- B) If a student (or in case of a student under legal age, his/her parent or guardian) cancels his/her enrollment and demands his/her money back in writing within three business days of signing of the contract, all monies collected by the School shall be refunded less an application fee of \$100.00. The cancellation date will be determined by the postmark on written notification or the date said information is delivered to the School Director in person. This policy applies regardless of whether or not the student has actually started school.
- C) If a student cancels his/her contract after three business days, but prior to entering classes, he/she shall be entitled to a refund of all monies less an application fee of \$100.00.
- D) For students who enroll and begin classes, the following schedule of tuition adjustment will apply:

PERCENTAGE TIME TOTAL TIME OF COURSE	AMOUNT OF TOTAL TUITION DUE TO THE SCHOOL
0.01% to 4.9%	20%
5% to 9.9%	30%
10% to 14.9%	35%
15% to 24.9%	45%
25% to 39.9%	60%
40% to 49.9%	70%
50% and over	100%

Enrollment time is defined as the time elapsed between the actual starting date and the date of the student's last day of physical attendance in the School. Therefore, all refunds are calculated based on the student's last date of physical attendance. Any tuition due the applicant shall be refunded within 45 days of formal cancellation by the student, or in case of a minor, his/her parent or guardian, or a formal termination by the School which shall occur no more than forty-five (45) calendar days from the date the school has determined the withdrawal or in the case of a leave of absence, the documented date of return. This contract may be terminated by written notice to the School. The termination date will be the date of the postmark of the notice or the date of receipt by hand-delivery to the School Director at the campus that the student attended. Unofficial withdrawals will be determined based upon the monitoring of monthly attendance. Students who have not attended school for 14 consecutive calendar days will be terminated, unless they have contact with a school official and received permission to be out no more than an additional 7 calendar days. If the student does not return as planned, they will then be administratively terminated from school. The termination date will be the last day of physical attendance.

- E) When situations of mitigating circumstances are in evidence, (long-term illness, disabling accident, death in the immediate family, etc.) the school may make a settlement with the student that is fair and reasonable to both parties.
- F) A \$100.00 non-refundable application fee will be charged for students re-entering after 180 days of their last physical date of attendance.
- G) If a course is cancelled subsequent to a student's enrollment, and before instruction in the course has begun, the school at its option will provide a full

refund of all monies paid or provide completion of the course.

- H) If a course is cancelled or the school ceases to offer instruction after the student has enrolled and instruction has begun, the school, which is covered by a surety bond, at its option will: (1) provide a pro rata refund for all students transferring to another school based on the hours accepted by the receiving school; or (2) will provide completion of the course; or (3) participate in a Teach Out Agreement; or (4) provide a full refund of all monies paid. The student's rights hereunder may not be assigned, but the School may sell, assign or transfer its rights to payment hereunder, but such assignment will not relieve the School from its obligation hereunder. Both parties hereto are bound to the faithful and earnest performance of the enrollment contract. Students who are using Title IV funds to pay tuition that fail to complete the entire course will be refunded according to the Return of Title IV Funds Calculation.
- I) If the School is permanently closed or is no longer offering instruction after the student has enrolled and instruction has begun, the school shall, at its option, either provide a pro rata refund or participate in a Teach-Out Agreement. A listing of students, as well as the amount of their refunds, will be sent to our accrediting agency. The school, at this time, provides no teach-out agreement. Therefore, the school will provide the student with a pro-rata refund of the tuition when applicable.
- J) Students, who have withdrawn or were terminated, will be notified in writing if there is an outstanding balance on their account. The student must contact the school within 30 days to either pay the balance or make arrangements for paying the balance. If no contact is made by the student, then his/her account will be sent to collections.

K) Kits and books are non-refundable and cannot be returned for credit towards an account balance once received by the student.

If at any time a student's account balance becomes a negative amount, the student

may allow the school to hold any excess funds to cover additional educational expenses. If no additional fees apply then a refund payable to the student will be made within fourteen (14) days from the date the negative balance occurred.

Refund Policies Specific to Massage Therapy Students

The refund policy below is based upon S.C. Regulation 62-18 –Cancellation & Refund Policy
Title IV Student Financial Aid

- All policies herein, that are related to Title IV refunds, will be applied to any Massage Therapy student that receives Title IV funding in order to comply with federal regulations.

Non-Acceptance

- An applicant rejected by the institution is entitled to a refund of all monies paid.

Three-Day Cancellation

- An applicant may cancel the enrollment agreement without penalty by notifying the school within three business days after signing the enrollment agreement.
- After the third day, but before classes begin, the school may retain the \$25 application fee.

Other Cancellations

- The minimum number of students to be enrolled in the massage therapy program is ten. If the course is rescheduled due to low enrollment, students will be notified by phone and email. Students will have the choice of a refund or attend the next scheduled class. If the class start date is changed for a second time, the student will be eligible for a full refund of all monies paid.

Withdrawal

- After classes begin, for the first sixty percent of the course, school may retain the \$25 application fee plus a pro-rata charge based on the last date attended.
- The refund is computed in ten-percent increments, rounded downward to the next ten percent of that period.
- After sixty percent of attendance, the institution may charge for the entire course.
- In cases of formal termination by the school, unofficial withdrawal, or in the case of a leave of absence, the Institution will make refunds within 40 days after the effective date of cancellation or the last date attended.
- Books, kit items, and supplies cannot be returned for a refund unless they are returned as unopened in their original packaging.

Example:

Student attended 195 hours of the 650-clock hour course; course charge was \$9,200.00

$650 - 195 = 455$ hours not completed

$455 \div 650 = .70$, or 70% of course not completed

$.70 \times \$9,200 = \$6,440.00 - \$25$ application fee = \$6,415.00 refund due student

Refund table for the 650 clock hour program:

Hours Attended	Tuition Refund	Refund Amount minus Application Fee**
1 – 65	90%	\$8255.00
66 – 130	80%	\$7335.00
131-195	70%	\$6415.00
196-260	60%	\$5495.00
261-325	50%	\$4575.00
326-390	40%	\$3655.00
391-650	0%	\$0.00

**The Refund Amount listed in the chart is contingent upon the amount of money received through Title IV funding or payment received via cash/credit.



STUDENT RULES AND REGULATIONS

These rules serve as guidelines to establish the necessary knowledge, technical skills, personal habits and attitude for a successful career in the beauty profession. These regulations will allow you to exist with a minimum of problems and a maximum of enjoyment in your educational process. The third violation of any rule may result in a one-day suspension.

All tool kits are to be brought to school every day. If you do not bring your tools, you may not be able to clock in.

Dress Code

The proper physical appearance is a primary force in establishing and maintaining a clientele. Your physical appearance is the first thing a patron sees when meeting you. Therefore, your appearance must reflect a professional image. With this in mind, we have devised a list of basic rules as guidelines. Directors have the right to ask you to put on a long lab coat in the event that you are not meeting these guidelines. There may be variations to this Dress Code based on special events.

1. All students are required to be in proper uniform at the beginning of his/her scheduled hours and when clocking in.
2. Students may not be allowed to attend school if he/she is not in compliance of the dress code. They may be asked to clock out and return the next day.
3. Tops: Students are expected to wear their Kenneth Shuler School of Cosmetology t-shirt underneath your lab jacket and/or apron. Solid Black only (no graphics and no sleeveless) when not wearing the approved school t-shirt. When assigned to a station on the student salon, you may not wear a hoodie/coat.
4. Pants: Black pants at least 3 inches below the knee. Sweat pants, denim, and

torn ripped/pants are not acceptable. If leggings are worn, they must not be see thru and your top must be no shorter than approximately 4 inches above the knee.

5. Skirts/Dresses/Shorts: Black skirts/dresses/shorts may be worn instead of pants, but they may not be more than 3 inches above the knee. If biker shorts are worn, they must not be see thru and your top must be no shorter than approximately 4 inches above the knee.

6. Shoes: Because of the profession in which you have chosen, the types of shoes you wear are critical to your health. You must wear rubber soled shoes with closed toes and heels. No heels over 1 inch.

7. Lab Jacket / Aprons: You are required to wear your issued lab jacket or approved apron every day.

8. Head Coverings: No head coverings, of any nature, are allowed unless worn for religious beliefs and pre-approved by the School Director.

9. All students are required to have a neat, clean, fashionable hairstyle while attending school.

10. All students are required to have neat, clean manicured fingernails. For Esthetics students, the nails cannot extend past the end of the fingertips.

11. All students are required to wear name badges. It is a STATE BOARD REQUIREMENT!!!!

12. Decisions on appropriateness of student's dress is left to the discretion of the staff. Appropriateness includes not showing cleavage, belly, buttocks, backs or anything see through. Failure to meet these rules may result in one of the following: being allowed to wear a full-length lab jacket or be clocked out and sent home to change clothes.

13. Under no circumstances may a bandana be worn, in any fashion, on school premises.

14. Body and facial jewelry must be removed while on campus (except for

earrings in the ear) if it is excessive, disruptive, or brings undue attention.

15. Any offensive or inappropriate tattoos must be covered at all times.

16. In order to ensure a pleasant environment for staff, students, and guests, the use of strong scents and disruptive odors is prohibited (i.e. Strong perfumes, body odor, marijuana odor). All students are expected to refrain from wearing or introducing such odors into the school. Failure to do so may lead to disciplinary action.

If you are not professionally attired, to include wearing undergarments, and looking your best every day with a positive attitude and smile on your face, you will not likely become a successful professional. When you are, you will gain the respect, the financial rewards and admiration of those around you.



General Rules for Conduct of Students

1. If a student elects to borrow or lend tools or other materials, it is the sole responsibility of the student owning the items to replace or repair all broken or lost items within a 2 week period. Keep tools in proper working order, sanitary and properly marked for identification. All tools are to be brought to school every day.
2. Each student is responsible for his/her own equipment and personal property.

The school is not responsible for any items stolen or lost.

3. The classroom is to be used for theory, practice, and study only. It must be kept clean and orderly at all times.
4. Students must observe good habits of personal hygiene, sanitation and sterilization of tools and work area while in school.
5. Use of profane and unprofessional language is prohibited. If a situation occurs, the disciplinary action will be left to the Instructor.
6. Racial remarks or comments between students, or staff, will not be tolerated. All students and staff are encouraged to work together to accomplish racial harmony among the student body.
7. Students should eat in designated areas only. Students may bring water or carbonated drinks to school as long as they are maintained in bottles that close or have screw top lids. Beverages are not allowed in the student salon/spa or esthetics practical area.
8. Gum chewing is allowed unless it becomes disruptive. Disruptiveness is determined by the discretion of the staff. It is unprofessional to chew gum while practicing on clients.
9. Smoking/Vaping in the building is PROHIBITED for all students and staff. Smoking is only allowed in designated areas during break time.
10. It is the responsibility of the student to supply notebooks, pens, pencils, etc. and to bring all issued materials to perform all assignments (clinical, practical, and written). Students should bring their books and kits into the building before clocking in.
11. Students may not be called away from a client, demonstration, or class to answer the telephone. In case of an emergency, the student will be allowed to return the call as soon as possible. Cell phones cannot be used on the student salon floor while servicing a client. Bluetooth technology is also not allowed. Taking photos, video footage,

and recordings are prohibited unless permitted by the School Director. Any unauthorized audio/video recording of any kind is strictly prohibited and may lead to immediate termination. All parties should be, in advance, made aware of and consent to any audio/video recording.

12. Students may not use any music playing device within the school unless permission is provided by the Instructor.
13. Excessive visitation and/or loitering by visitors are not allowed during scheduled school hours; this includes family members. Any messages are to be delivered to the front desk and will be given to the student at break time.
14. Student Services are a privilege. Once a student has reached Design Level, they will be able to receive student services. Each student will be given a voucher, to receive a student service, each month. Students will be charged student prices and the Student Salon Supervisor must initial before beginning the service. One additional voucher (golden ticket), per month, may be given to students who meet/exceed specific criteria as determined by the School Director. Esthetics students may not receive cosmetology student services due to the scope of practice limitations while on the clock. They may receive hair services, while not on the clock, at the student service prices. Cosmetology students may only receive a skin care service upon approval of the School Director, the Esthetics Instructor, and receiving a golden ticket. Violation of this rule may result in NO SERVICES.
15. If a student is giving or receiving student services and is called for a client, the student is responsible for taking the client. If the student refuses the client, the student will be written up and may be sent home.
16. Soliciting of any nature is not permitted on school property.

17. Any fees incurred by the Board of Cosmetology are the sole responsibility of the graduating student unless previous arrangements have been made.
18. Students may take up to a 45 minute lunch break off the clock. All other breaks must be taken off the clock.
19. Students are not to leave the building without permission, without clocking, or notifying your instructor. This may result in disciplinary action left to the discretion of the instructor. If a student leaves the premises without clocking out, the student will not receive their hours for the day and the disciplinary action is at the discretion of the instructor. Credit is only given for verifiable time.
20. It is the student's sole responsibility to clock in and out. Student attendance policies are applied uniformly and fairly. The school will record the student's attendance in clock hours. The school will not add or deduct hours as a penalty.

Example:

- 1) If you clock in @9:00 and did not clock out at the end of the day, your hours for the day would be zero unless verified by a staff member.
- 2) If you clocked in @9:00 and clocked out for lunch @12:00, but did not clock back in after lunch, but clocked out @3:45 at the end of the day, your hours would be three (3) hours unless verified by a staff member.
21. Attempting to falsify your time will result in disciplinary action.
22. Refusing to complete salon management duties may result in disciplinary action.

All rules herein and posted must be followed or suspension and/or termination may result. Kenneth Shuler School of Cosmetology reserves the right to make any changes in the rules and regulations at any time. Students will have access to the student handbook via the school's website.

Grounds for Termination

The decision to terminate a student is not taken lightly. It is the actions and the decisions made by the student which causes the termination. Therefore, in essence, the student terminates himself/herself from the program. All decisions are final. The following is a list of reasons, not all inclusive, that may lead to termination:

- A student who does not maintain satisfactory standard of attendance and conduct
- Cheating in any form
- Theft to include tampering with guest tickets and not charging the full amount for services
- Racial remarks or comments
- Fighting / any type of physical attack or participation in such will result in immediate termination
- Drug and Alcohol usage per policy
- Threatening language or actions to include bullying
- Disruption of the educational environment
- Disparaging remarks towards the school, staff, or other students
- Flagrant violation of any rules and/or policies within the school
- Receiving three or more disciplinary infractions

Drug-Free Policy Statement

Standards of Conduct:

The Drug-free Policy applies to all students and all employees. The unlawful possession, use, or distribution of illegal drugs and/or alcohol are strictly prohibited at and by this institution. Students or employees not complying with this standard will be subject to institutional sanctions. In the event that the school suspects usage all students and employees involved will be subject to drug testing at their expense. Failure to comply will result in termination. The prohibitions for use, possession, and distribution of

illegal drugs and/or alcohol apply to all persons on school property or as part of any school activity.

Institution Sanctions:

If the student/employee is found to have violated the institution's Drug-free Policy, then immediate termination may take place. The school may make referral to local and state authorities for prosecution.

These measures will be imposed for use, distribution or possession of illegal drugs and alcohol.

The institution will notify the student or employee in writing if the institution becomes aware of any violation of this policy. The student and/or employee may request a formal hearing after receiving said notice. Two (2) members from the faculty and staff will comprise the hearing board. If the student or employee fails to request a hearing within three (3) business days, then immediate termination will take place.

If a student or employee requests a hearing, the board will notify the student/employee of the date the hearing will take place. The student/employee has the right to be represented by legal counsel for this purpose. The hearing board will take testimony from all individuals involved in the case.

The institution's administration will then be notified of the board's decision. In all cases, the hearing board's decision will be final. The institution's administration will then notify the student/employee of the board's decision.

****Sources of Rehabilitation are available to each student/employee on the disclosures page of the school's website. Information is also provided on the Kenneth Shuler School of Cosmetology Student App. Guest speakers are also invited by the school to speak with the students regarding support services.

CHARGES FOR ADDITIONAL INSTRUCTION

Any student that exceeds their contracted allowable absent hours prior to completing their required program hours, will be responsible for paying charges for additional instruction (Overtime Charges). Mitigating circumstances may be taken into consideration with regards to enforcement of this policy.

The student will be charged \$25 per week for each week it takes to complete the required clock hours to graduate from their program. Once the student is notified of the OT charges, the \$25/week charge will begin the following scheduled school week.

The student cannot return to school until the \$25 is paid. If the student is absent 14 consecutive calendar days, then he/she will be terminated from the program. This charge is only prorated for school closures,

holidays, or the final week the student completes their hours. This payment must be made to the Director (or in his/her absence to the Financial Aid Coordinator) prior to clocking in that day.

The student must attend school their contracted schedule, at minimum, and will be allowed to attend as many hours as possible to make up their time. The maximum allowed weeks to graduate, at the \$25 per week rate, will be calculated by dividing the remaining hours needed to graduate by the students weekly scheduled hours. If the student does not graduate within this time frame, the same formula will be used to calculate the remaining weeks needed to graduate. At that time, the student will be required to pay \$100 a week until graduation and he/she must follow the same guidelines

PROGRAM	REQUIRED HOURS TO GRADUATE	ALLOWABLE SCHEDULED HOURS
Cosmetology	1500	1600
Esthetics – 600 Hour	600	640
Esthetics – 450 Hour	450	480
Instructor Training	750	790
Massage Therapy	650	695
Transfer Students	Per Contract	Per Contract

Example: A Day schedule Cosmetology student that reaches 1600 scheduled hours and has only clocked in 1300 hours would now owe charges for additional instruction. The number of hours still needed to graduate is 200. 200 divided by 30 = 7 weeks maximum to complete.

Example: A Night schedule Esthetics student that reaches 640 scheduled hours and has only clocked in 500 hours would now owe charges for additional instruction. The number of hours still needed to graduate is 100. 100 divided by 20 = 5 weeks maximum to complete.

ATTENDANCE & RELATED POLICIES

Attendance Policy

Students are expected to attend school every day, as per their contracted schedule. Attendance will be monitored monthly and students will have access to their total hours, absent hours, and attendance percentage on their student app at any time.

If you are absent, or need to be absent from school, it is mandatory that you contact either the School Director or the appointed night staff person prior to class start time. An attendance rate of 93% or higher is the standard for your success. Your contracted graduation date is extended a specific number of hours, based on your program, for unexpected closings and staff in-service days. You will be notified of such closings.

Students abusing their contracted schedule may be terminated from the program. Any appeal to this decision because of mitigating circumstances would require Director approval/disapproval before a final decision is made.

Any student terminated by the school must reapply and pay all fees for re-admittance. Re-admission into the school is not guaranteed and will be at the school's discretion.

VA Attendance Policy

By authority of Title 38, United States Code 3676 ©(14), the State Approving Agency may set any additional reasonable criteria for approval of programs for veterans and other persons eligible for VA education benefits (wherever the word "veteran" is used, it is intended to include all persons receiving VA education benefits). The following Attendance Policy has been established to set minimum standards of attendance for students

enrolled in non-college degree (NCD) programs and receiving VA education benefits, and

Veterans enrolled in NCD programs will be interrupted for unsatisfactory attendance when accumulated absences, tardies, and class cuts exceed 100 class contact hours for the cosmetology program and 40 class contact hours for the esthetics program. The interruption will be reported to the Department of Veterans Affairs (VA) within 30 days of the veteran's last date of attendance (use VAF 22-1999b).

A veteran may be re-enrolled for benefits after 30 days from the date of termination/interruption of VA benefits only when the cause of unsatisfactory attendance has been removed. Once re-enrolled, a veteran will be interrupted for unsatisfactory attendance when accumulated absences, tardies, and class cuts exceed 6.67% of the remaining contact hours. The interruption will be reported to the Department of Veterans Affairs (VA) within 30 days of the veteran's last date of attendance (use VAF 22-1999b). Veterans interrupted a second time for unsatisfactory attendance shall not be allowed to re-enroll for VA education benefits in the absence of mitigating circumstances.

VA students receiving educational benefits can have their absences excused for extenuating or mitigating circumstances. These excused absences will be documented in the student's file. Documentation of excused absences must be turned into the VA Certifying Official within three (3) scheduled school days of your return.

It is recommended that both excused and unexcused absent hour(s) be made up. Failure to make up time may result in a

change in your graduation date and your VA benefits.

Veterans interrupted a second time for unsatisfactory attendance shall not be allowed to re-enroll for VA education benefits in the absence of mitigating circumstances. Mitigating circumstances are issues which directly hinder a veteran's pursuit of a course/program of study, and which are judged to be beyond the student's control. General categories of mitigating circumstances include but are not limited to:

- Serious illness of the veteran.

- Serious illness or death in the veteran's immediate family.
- Emergency financial obligations or change of place of employment or work schedule which preclude pursuit of the program/course.
- Active duty military service, including active duty for training.

Institutions having a published "Leave of Absence Policy" should discontinue VA educational benefits (use VAF 22-1999b) while that student is on "official leave of absence".

Tardy Policy

Any of the following circumstances will be considered a tardy:

- Students who arrive and clock in after their contracted scheduled arrival time.
- Returning late from a scheduled break/lunch.
- Leaving school before your scheduled daily ending time.

More than 3 tardies in a month is considered excessive. Disciplinary actions may be taken towards those students who have excessive tardies.

The school has the authority to take whatever action is necessary to control excessive absences and tardies. If you clock-in on time, but are not attending class, then you may be subject to being clocked out and sent home.

Any student who arrives more than 15 minutes past their scheduled start time must either have documentation to clock in (doctor's note, obituary, a note from kids' school, etc.) or leave for the day. Extenuating circumstances (wreck, road work, kids' school delays, etc.) may be accepted at the discretion of the School Director.

Make Up Hours

Students are allowed to make up absent hours during specified times. Once all absent hours have been made-up, the student is no longer eligible to make-up hours. Permission may be granted for make-up time, at the discretion of the school, within federal and state guidelines.

Leave of Absence Policy

The school does not grant a leave of absence except in cases where the student follows this LOA policy and can show just cause, with documentation (Medical reasons, military, financial hardship, bereavement, etc.). This information must be presented to the School Director and will be considered by a staff committee which shall determine the validity of the request. The staff committee must have a

reasonable expectation that the student will return from a leave before a Leave of Absence may be granted.

Anyone requesting a Leave of Absence must do so in writing, in advance, and include the student's signature unless unforeseen circumstances would prevent him/her from doing so. An individual who does not provide the written request in advance, due to unforeseen circumstances, may still be granted a Leave of Absence. In this case, documentation will be made in the student's file and the proper form and documentation would be collected at a later date. Any Leave of Absence granted, for unforeseen circumstances, will have the beginning date as the first date that the student was unable to attend as determined by the School Director.

Students, who have been granted a Leave of Absence, will not be assessed any additional institutional charges as a result of the Leave of Absence. He/she will not be considered as withdrawn, therefore, no refund calculations will be made at that time.

More than one leave of absence may be granted per student if there are exceptional circumstances. Any request for an extension of a leave of absence must be re-submitted, with documentation, as was the initial request, and will be considered in the same process. The total amount of Leave of Absences must not exceed a total of 180 days in any 12-month rolling period. Individuals taking a leave of absence will have their contracted graduation date extended the same number of calendar days as the leave of absence and a contract addendum will be signed by all parties. Any student returning after a granted leave of absence will be required to meet the same financial requirements as any other re-entering student.

If a student takes an unapproved LOA, or does not return on the scheduled return date, the student will be terminated. His/her withdrawal date, for calculating a refund, will be his/her last day of physical attendance.

Students receiving VA Education Benefits will have their benefits discontinued while on an official leave of absence.

A Leave of Absence may affect a student's Financial Aid and will affect his/her contracted date of completion.



Excessive Absence Policy

The following will be considered excessive absences and may lead to termination from the program. Although students may make up time, those hours will not decrease the total number of accrued absent hours for this policy.

Cosmetology

Day Schedule	Night Schedule
Accrue 30 or more absent hours in first 10 weeks.	Accrue 20 or more absent hours in first 10 weeks.
Accrue 100 absent hours and the student will be placed on monitoring. While on monitoring, the student cannot accrue any more than 150 absent hours total.	Accrue 100 absent hours and the student will be placed on monitoring. While on monitoring, the student cannot accrue any more than 150 absent hours total.

Esthetics

Day Schedule	Night Schedule
Accrue 20 or more absent hours in first 10 weeks.	Accrue 20 or more absent hours in first 10 weeks.
Accrue 40 absent hours and the student will be placed on monitoring. While on monitoring, the student cannot accrue any more than 60 absent hours total.	Accrue 40 absent hours and the student will be placed on monitoring. While on monitoring, the student cannot accrue any more than 60 absent hours total.

Massage Therapy – 650 Hour

Day Schedule	Night Schedule
Accrue 23 or more absent hours in the first 10 weeks.	Accrue 23 or more absent hours in the first 10 weeks.
Accrue 45 absent hours and the student will be placed on monitoring. While on monitoring, the student cannot accrue any more than 68 absent hours total.	Accrue 45 absent hours and the student will be placed on monitoring. While on monitoring, the student cannot accrue any more than 68 absent hours total.

Example: Suzy is a Cosmetology Day student who just started week 7 and has missed a total of 20 hours. This will mean that Suzy can only accrue 10 more absent hours over the remaining 3 weeks. If she accrues more than those 10 hours, then Suzy will be terminated for excessive absences. Suzy is trying to make up those missed hours, however, no matter how many hours she makes up, she has already accrued 20 absent hours.

Appeal Process

A student may appeal their absent hours. In the appeal process, the student must provide a written explanation as well as documentation as to why a portion of their absent hours could be accepted as mitigating circumstances with regards to this policy only. The determination of the appeal is final.

JOB OPPORTUNITIES AND PLACEMENT SERVICES

Job Opportunities

The US Department of labor says that job openings for cosmetologists/ estheticians are expected to be plentiful. As licensed cosmetologists/estheticians, you have many options. After completing school, cosmetologists/estheticians could work in salons, on cruise ships, in hotels, or in local health spas. These careers are used many times as stepping-stones to other professions. Many cosmetologists/estheticians continue their education to become instructors for cosmetology schools, platform artists, product knowledge specialists, or even instructors for continuing education classes. Ultimately, these licensed

professionals may go on to become members of their State Board of Cosmetology or owners of various chains of salons/spas. Career opportunities, with cosmetology/esthetics experience, exist as far as the mind expands.

There are also many job options for licensed instructors. Instructors not only will be able to teach in schools, they will also be able to teach continuing education courses. Many instructors become manufacturing representatives for salon products, while others become platform artists who travel to hair shows worldwide.

All programs lead to licensure. Go to <http://www.onetcodeconnector.org/> for more information!

Standard Occupation Code	Occupations Sample on O*NET Code Connector
Cosmetology – SOC Code: 39-5012.00	Cosmetologist, Hairstylist, Hairdresser, Barber Stylist, Manager Stylist, Nail Technician, Esthetician
Esthetics – SOC Code: 39-5094.00	Esthetician, Aesthetician, Skin Care Specialist, Skin Care Therapist, Spa Technician, Facialist, Medical Esthetician, Nurse Esthetician, Skin Care Technician
Instructor Training – SOC Code: 25-1194.00	Instructor, Business Instructor, Cosmetology Instructor, Teacher
Massage Therapy – SOC Code: 31-9011.00	Bodywork Therapist, Certified Massage Therapist, Clinical Massage Therapist, License Massage Therapist, and more

Placement Services

Kenneth Shuler School of Cosmetology neither guarantees employment after graduation nor a certain level of salary for any employment obtained. All graduates are encouraged to request our staff to assist them in securing a position in cosmetology or its related fields. The student bulletin board is kept current with salons/spas in the area requesting stylists, estheticians, or nail technicians. Each student has access to the student app which also lists salons that have job

openings. Job openings are posted to the Facebook pages. Our school also invites salons/spas to our Career Days. These Career Days provide a means in which the current students can ask the salon/spa managers questions regarding employment opportunities. Many salons/spas set up times with our School Directors in order to interview our students who are about to graduate. This is an excellent opportunity for our students to provide the salon/spa manager with a resume that they had completed as part of their salon business requirements.

CONFIDENTIALITY & ACCESS OF THE STUDENT'S RECORDS

In accordance with the Family Education Rights and Privacy Act of Students (FERPA), the student or parents of dependent minor students have the right to access and review the student's cumulative records. This may be done by written request at a time convenient for both parties. In the case of a student who lives outside of a reasonable driving distance, copies will be sent at \$0.50 per page plus postage costs. If the review is done at the institution, the institution reserves the right to have a staff person present during the review. The FERPA also ensures that records cannot be released without the written consent of the student, or parents or guardians in the event the student is still a dependent minor, except in the following situations:

- To school officials who have legitimate educational interest in the records.
- To certain officials of the US Department of Education, of the Comptroller General, and of state or local educational authorities in connection with said supported education programs.
- Parent of a student under 21 regarding the violation of a law regarding alcohol or drug abuse.
- To accrediting commission to conduct their functions- judicial

order or subpoena – parents of dependent minor students – or appropriate parties in case of a health or safety emergency.

If there is inaccurate information, the student or parents of the dependent minor have the right to request to change the inaccurate information. The school has the right to deny this request. At this time the student, or parents of the dependent minor, may request an internal hearing to challenge the contents. Decisions made at the hearing are final. The school will submit information pursuant to a court ordered subpoena. However, reasonable efforts will be made to notify the student or parent of the dependent student prior to the release of information. This is true except in cases of ex parte which is a subpoena that would require the school to not inform the student or parents of the dependent minor. In case of a health or safety emergency, personally identifiable information may be released to appropriate parties to protect the safety of the student or other individuals.

All records of the school will be maintained for a minimum period of 6 years. Transcripts for the massage therapy program will be kept for 50 years.

The school does not publish a student directory.

SCHEDULE TRANSFERS, REPORT CARDS & WAIVERS

Schedule Transfer Procedure for all Programs

When a student requests a transfer from night to day, or day to night, from part-time to full-time, or full-time to part-time, or any change in schedule, there will be no charge for the first change or switching to fast track. Any 2nd change will incur a \$25.00 charge. Each additional change will be a \$50.00 charge. Money will be due on effective date of change. To request a transfer, you must use the following steps:

1. Speak to your current instructor about transferring.
2. Speak to the instructor that you would be switching to about the transfer.
3. Speak to the director of the school about the transfer.
4. Speak to the financial aid officer about the transfer.
5. After receiving approvals from all of the above, you may be allowed to transfer depending on the space available.

Report Cards

Cosmetology students will receive a minimum of two report cards while they are enrolled in school. A minimum of one report card will be given prior to the student reaching the midpoint of the academic year. All students enrolled in other programs should receive a report card on a monthly basis. Students also have access to their student app which provides both academic and attendance progress information.

Tuition / Fee Waiver Policy

Kenneth Shuler School of Cosmetology accepts Kenneth Shuler School of Cosmetology discount coupons, Kenneth Shuler School of Cosmetology Scholarships, other scholarships, the ACE Grant, and an additional Non-Compete

Instructor Training Agreement. Alumni will have their application fee waived when enrolling into other programs.

Live
INSPIRED

Be
CREATIVE

Impact
THE WORLD

#KSEVERYDAY

TUITION AND FEES - EFFECTIVE FOR JUNE 2025 STARTS

Cosmetology	Payment Period #1	Payment Period #2	Payment Period #3	Payment Period #4	GRAND TOTALS
Application Fee	\$100.00	\$-.-	\$-.-	\$-.-	\$100.00
Registration Fee	\$-.-	\$-.-	\$-.-	\$-.-	\$-.-
Tuition	\$5,381.10	\$5,381.10	\$3,587.40	\$3,587.40	\$17,937.00
Kit(s) + Tax	\$2,338.00	\$-.-	\$-.-	\$-.-	\$2,338.00
Books	\$600.00	\$-.-	\$-.-	\$-.-	\$600.00
Lab Fees	\$210.00	\$210.00	\$140.00	\$140.00	\$700.00
Amount Due	\$8,629.10	\$5,591.10	\$3,727.40	\$3,727.40	\$21,675.00

***Note: Kits and Books are issued to students during Payment Period #1 and will be charged in Payment Period #1.

Esthetics –600 hrs.	Payment Period #1	Payment Period #2	GRAND TOTALS
Application Fee	\$100.00	\$-.-	\$100.00
Registration Fee	\$-.-	\$-.-	\$-.-
Tuition	\$3,983.50	\$3,983.50	\$7,967.00
Kit(s) + Tax	\$854.09	\$1,103.91	\$1,958.00
Books	\$600.00	\$-.-	\$600.00
Lab Fees	\$300.00	\$300.00	\$600.00
Amount Due	\$5,837.59	\$5,387.41	\$11,225.00

***Note: Kit A and Books are issued to students during Payment Period #1 and will be charged in Payment Period #1. Kit B is issued to students during Payment Period #2 and will be charged in Payment Period #2.

Esthetics –450 hrs.	Payment Period #1	Payment Period #2	GRAND TOTALS
Application Fee	\$100.00	\$-.-	\$100.00
Registration Fee	\$-.-	\$-.-	\$-.-
Tuition	\$3,983.50	\$3,983.50	\$7,967.00
Kit(s) + Tax	\$854.09	\$1,103.91	\$1,958.00
Books	\$600.00	\$-.-	\$600.00
Lab Fees	\$300.00	\$300.00	\$600.00
Amount Due	\$5,837.59	\$5,387.41	\$11,225.00

***Note: Kit A and Books are issued to students during Payment Period #1 and will be charged in Payment Period #1. Kit B is issued to students during Payment Period #2 and will be charged in Payment Period #2.

Instructor Training	Payment Period #1	Payment Period #2	GRAND TOTALS
Application Fee	\$100.00	\$-.-	\$100.00
Registration Fee	\$-.-	\$-.-	\$-.-
Tuition	\$3,873.75	\$3,873.75	\$7,747.50
Kit(s) + Tax	\$-.-	\$-.-	\$-.-
Books	\$165.00	\$-.-	\$165.00
Lab Fees	\$67.75	\$67.75	\$135.50
Amount Due	\$4,206.50	\$3,941.50	\$8,148.00

***Note: Kits and Books are issued to students during Payment Period #1 and will be charged in Payment Period #1.

Massage Therapy – 650 hrs	Payment Period #1	Payment Period #2	GRAND TOTALS
Application Fee	\$25.00	\$-.-	\$25.00
Registration Fee	\$100.00	\$-.-	\$100.00
Tuition	\$4,600.00	\$4,600.00	\$9,200.00
Kit(s) + Tax	\$550.00	\$550.00	\$1,100.00
Books	\$500.00	\$-.-	\$500.00
Lab Fees	\$175.00	\$175.00	\$350.00
Amount Due	\$5,950.00	\$5,325.00	\$11,175.00

***Note: Kit A and Books are issued to students during Payment Period #1 and will be charged in Payment Period #1. Kit B is issued to students during Payment Period #2 and will be charged in Payment Period #2.

All charges are calculated based upon payment period. These fees do not include uniforms, name tags, materials needed for mock boards and licensing exams, or the fees required for the Licensing Exam. Kenneth Shuler School of Cosmetology will pay for your application fee to take the SC licensing exam the first time as long as it is within six months of eligibility.

Each student will be required to sign an enrollment agreement before beginning school. Students who are 18 and over may accept financial responsibility. Students who are under 18 are required to have their parent or guardian's signed permission. All fees due to the school must be paid in full, or financial arrangements made, before the school will release any final transcripts or final papers for licensing purposes.

Students requesting a transcript of clock hours and academic grades will be given the first one (1) free of charge. Each additional transcript is \$35.00.

*The application fee is waived for Kenneth Shuler School of Cosmetology graduates for the Instructor Training Program.

** The Instructor Training Program is not required for licensure as an instructor if the prospective student has a cumulative total of twenty-four (24) months of experience as a licensed cosmetologist, nail tech, or esthetician.

COSMETOLOGY PROGRAM COURSE OUTLINE

Cosmetology Course Objective – 1500 Hours

The primary objective of the Cosmetology curriculum is to prepare students for the state licensing examination necessary to become a licensed cosmetologist in S.C. The 1500 hour course includes cutting and styling, hair coloring, make-up and facials, manicuring and pedicures, permanent waving, scalp and hair treatments, and other related subjects.

Cosmetology Description

The cosmetology course is a 1500 clock hour course that covers the sciences of beautifying and improving the complexion, skin, hair, and nails. This includes practical hands-on training as well as theory. The program also incorporates business training education. The skills learned

through this program should prepare an individual for entry-level positions within the field of cosmetology.

Instructional Methods

The education you receive is measured in clock hours. Your first few months will consist mainly of classroom instruction and basic mannequin practice. After successfully completing these requirements, the remaining months will consist of hands-on practice on student salon customers. The theory and practical classes are taught using many combinations of instructional methods to meet the needs of different learning styles. Types of methods include demonstrations, mannequin practice, lectures, guest speakers, projects, activities, and utilization of audio/visual aids and textbooks.

Grading Procedures

Written work, projects and exams are graded on a grading scale listed below. Students must make satisfactory progress on their lab sheets before they are allowed to take the practical exams. If you are not with a client then you are to be practicing on your mannequin or you should be in theory class. You will not receive clock hours for idle time. Exams will be rounded to the nearest whole number.

WRITTEN & PRACTICAL

Excellent – 93 to 100
Very Good – 85 to 92

Satisfactory – 75 to 84
Unsatisfactory – 74 and below

Practical study and artistry are graded according to the Practical Exams and Mock Boards.

Make Up Tests – If a student misses a test due to an absence, then he/she may make up that test. All make up tests should be completed within 14 days of the original testing date. Failure to make up the test will result in a Zero unless there are mitigating circumstances. At this time, the student must retake the test the following scheduled make up day. All mitigating circumstances are taken under consideration by the School Director.

Retaking of tests – Students who make under a 75% on any chapter test including the state law test, are allowed to retake the test one time. All retaking of examinations are scheduled by the Instructor/Director for the following scheduled make up day. The higher of the two grades will be accepted. All re-takes must be completed within 14 days of the original testing

date. Otherwise, the original test score will remain. Students in Academic Probation may go through an academic appeal process for a re-testing plan.

Practical Exams, Midterms, Mock Boards, and Finals – Students must take these until they pass with a 75% or higher. At this point, the highest grade is inputted into the Student Management System. If a student has missed two practical/midterm/mocks/final make up days, then they must be coached and blocked from student services and guest services until the practical has been completed. During the coaching, it should be explained to the student the seriousness of the fact that they cannot graduate without taking the exams and that they have the ability to take either the day or night practicals/mocks.

Completion Requirements for Cosmetology

- A. Each student must clock 1500 hours of training for the cosmetology curriculum and complete practical and theory credit as prescribed by Kenneth Shuler School of Cosmetology.
- B. Achieve a cumulative grade of 75% or higher and perform all services with a degree of perfection. (NOTE: Theory will be evaluated using written exams; practical and clinic work and will be evaluated by direct observation and through on-the-spot critique by an instructor.) All cosmetology theory work should be completed and turned in at 1400 hours. The last 100 hours will be spent on the student salon to practice your skills for employment.
- C. Pass a final examination administered by his/her designated instructor with a minimum of 75% as well as pass all required practical exams with a minimum of 75%.
- D. Pay all school tuition and overtime charges (if applicable) on completion of 1450 hours. You will not be allowed to complete your remaining hours until debt is settled or a payment plan has been secured.
- E. Upon completion of all the above, a diploma will be awarded for graduation.

Additional Information

The state licensing exams are held in South Carolina. Information regarding the process can be found at www.psiexams.com. Your graduation packets will contain information regarding what needs to be completed in order to take the examination. Please see your School Director for more information.

All Aspects of Your Training are Very Important

We believe your practical clinic experience better prepares you for the salon. The following are the recommended minimum number of services on the student salon to prepare you for employment.

Cosmetology Student Salon Recommendations

150 - Shampoos	2 - Perm-a-curls	2 - Artificial Nail applications
50 - Hair Cuts	150 - Conditioners	5 - Pedicures
50 - Hair Sets	2 - Hair Pressing	4 - Tweeze/Wax
50 - Comb Outs	10 - Hair Color	4 - Facials/Makeup
30 - Blow Dry/Curl Iron	5 - Bleaches	75 - Consultations
20 - Permanent Waves	10 - Hair Scalp Treatments	8 - Color Rinses
20 - Hair Relaxing	10 - Manicures	

Shampoo	Blow Drying	Updo	Phase 1 Test Out
Fingerwaving	Thermal Curl	Facials	Practical #1 and #2
Waxing	Scalp Treatments	Pedicure	Mock Board #1
Braiding	Pin Curling	Hair Color	Mock Board #2
Roller Sets	Chemical Relaxing	Manicuring	Final Exam
Comb Outs	Haircutting	Permanent Wave	

SUBJECTS	HOURS
Sanitation and Sterilization	45
Personal Hygiene & Good Grooming	30
Professionalism - Professional Ethics	35
Public Relations, Salesmanship & Psychology	50
Anatomy	45
Dermatology	25
Trichology	25
Nail Structure	15
Chemistry	100
Safety Precautions (Public Safety)	30
Shampoos and Rinses (Safety)	45
Scalp and Hair Care Treatments (Safety)	30
Hair Shaping (Safety)	150
Hair Styling (Safety): Thermal Pressing, Thermal Curling, Wiggery, Roller Placement, Molding, Pin Curling	325
Nail Technology (Safety)	25
Chemical (Cold) Waving and Chemical Relaxing or Straightening (Safety)	225
Hair Tinting (Coloring) and Lightening (Bleaching) (Safety)	225
Facials, Skin Care and Make-up (Safety)	30
State Law: Rules, Regulations and Codes	15
Threading	10
Unassigned: Specific Needs	20
TOTAL	1500 Hours



37 | Page

Cosmetology Course Content

(Some content below may be covered more in-depth than other content)

- I. Orientation
 - a. History & Career Opportunities – Brief History of Cosmetology, Career Paths for a Cosmetologist, A Bright Future
 - b. Life Skills – Psychology of Success, Managing your Career, Goal Setting, Time Management, Study Skills, Ethics, Personal Development and Attitude
 - c. Your Professional Image – Beauty & Wellness, Looking Good, Your Physical Presentation
 - d. Communicating for Success – Human Relations, Communication Basics, Client Consultation, Special Issues in Communication, In-Salon Communication
- II. General Sciences
 - a. Infection Control: Principles and Practice – Regulation, Principles of Infection, Principles of Prevention, Disinfection Procedures, Universal Precautions, Professional Salon Image
 - b. General Anatomy and Physiology – Cells, Tissues, Organs & Body Systems, Skeletal System, Muscular System, Nervous System, Circulatory System, Endocrine System, Digestive System, Excretory System, Respiratory System, Integumentary System
 - c. Skin Structure and Growth – Anatomy of Skin, Maintaining Skin Health
 - d. Nail Structure and Growth – The Natural Nail, Nail Anatomy, Nail Growth, Know your Nails
 - e. Nail Diseases and Disorders
 - f. Properties of the Hair and Scalp – Structure of Hair, Chemical Composition of Hair, Hair Analysis, Hair Growth, Hair Loss, Disorders of the Hair, Disorders of the Scalp
 - g. Basics of Chemistry – Chemistry, Matter, Potential Hydrogen (pH)
 - h. Basics of Electricity – Electricity, Electrical Equipment Safety, Electrotherapy, Other Electrical Equipment, Light Therapy
- III. Hair Care
 - a. Principles of Hair Design – Philosophy of Design, Elements of Hair Design, Principles of Hair Design, Influence of Hair Type on Hairstyle, Creating Harmony between Hairstyle and Facial Structure, Designing for Men
 - b. Shampooing, Rinsing, and Conditioning – Understanding Shampoo, Conditioners, Brushing the Hair, Scalp Massage, Shampoo Procedures
 - c. Haircutting – Principles of Haircutting, Tools/Body Positions/Safety, Haircuts, Cutting Techniques, Clippers and Trimmers
 - d. Hairstyling – Wet Hairstyling, Finger Waving, Pin Curls, Roller Curls, Comb-Out Techniques, Hair Wrapping, Blow-Dry Styling, Thermal Hairstyling, Thermal Hair Straightening, Styling Long Hair
 - e. Braiding and Braid Extensions – Basics, Braiding the Hair
 - f. Wigs and Hair Enhancements – Wigs, Hairpieces, Hair Extensions
 - g. Chemical Texture Services – Structure of Hair, Consultation, Permanent Waving, Chemical Hair Relaxers, Cur Re-Forming (Soft Curl Permanents)
 - h. Haircoloring – Hair Facts, Identifying Natural Hair Color and Tone, Types of Haircolor, Consultation, Selecting Haircolor, Haircolor Applications, Using Lighteners, Using Toners, Special Effects Haircoloring, Special Challenges in Haircolor/Corrective Solutions, Safety Precautions

IV. Skin Care

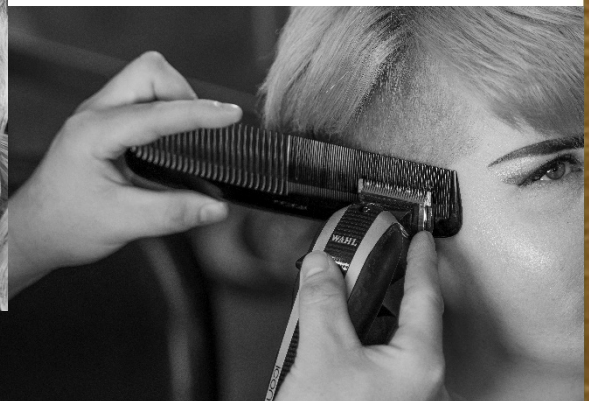
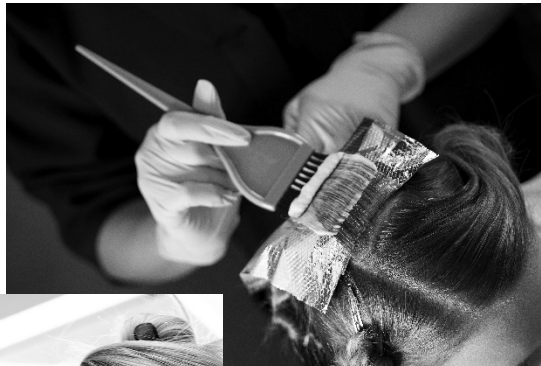
- a. Skin Diseases and Disorders – Aging of the Skin, Disorders of the Skin, Avoiding Skin Problems
- b. Hair Removal – Client Consultation, Permanent Hair Removal, Methods of Temporary Hair Removal
- c. Facials – Skin Analysis, Determining Skin Type, Skin Care Products, Facial Massage, Electro/Light Therapy, Facial Treatments, Aromatherapy
- d. Facial Makeup – Cosmetics, Color Theory, Application, Special-Occasion Makeup, Corrective Makeup, Artificial Eyelashes, Safety

V. Nail Care

- a. Manicuring – Supplies, Nail Shape, Basic Manicure, French/American Manicures, Conditioning Oil Manicure, Men's Manicure, Paraffin Wax Treatment, Hand/Arm Massage, Spa Manicure, Aromatherapy
- b. Pedicuring – Tools, Performing Pedicures, Massage, Beyond the Basic
- c. Nail Tips, Wraps, and No-Light Gels
- d. Acrylic (Methacrylate) Nails – Liquid and Powder, Forms, Maintenance and Removal, Enhancements, Odorless, Colored Acrylic Powders
- e. UV Gels – Application of UV Gels, Maintenance and Removal, Enhancements

VI. Business Skills

- a. Seeking Employment – Preparing for Licensure, Preparing for Employment, Doing it Right
- b. On the Job – Moving from School to Work, Out in the Real World, Managing Money, Discover the Selling You, On Your Way
- c. The Salon Business – In Business for Yourself, Operating a Successful Salon, Selling in the Salon



ESTHETICS PROGRAM COURSE OUTLINE

Esthetics Course Objective – 600 Hours

The primary objective of the Esthetics curriculum is to prepare students for the state licensing examination necessary to become a licensed Esthetician in S.C. The 600 hour course includes business practices, facial massage, electrical facial treatments, hair removal, make-up, and other related subjects.

Esthetics Description

The esthetics course is a 600 clock hour course that covers the sciences of beautifying and improving the complexion as well as enhancing the health of the skin. The program includes practical hands-on training as well as theory. The program also incorporates business training education. The skills learned through this

program should prepare an individual for entry-level positions within the field of esthetics.

Instructional Methods

The education you receive is measured in clock hours. Your first few months will consist mainly of classroom instruction, basic mannequin practice, and practicing on fellow students. After successfully completing these requirements, the remaining months will consist of hands-on practice on student spa customers. The theory and practical classes are taught using many combinations of instructional methods to meet the needs of different learning styles. Types of methods include demonstrations, mannequin practice, lectures, guest speakers, projects, activities, and utilization of audio/visual aids and textbooks.

Grading Procedures

Written work, projects and exams are graded on a grading scale, listed below. Students must make satisfactory progress on their lab sheets before they are allowed to take the practical exams. If you are not with a client then you are to be practicing on your mannequin or you should be in theory class. You will not receive clock hours for idle time. Exams will be rounded to the nearest whole number.

WRITTEN & PRACTICAL

Excellent – 93 to 100

Very Good – 85 to 92

Satisfactory – 75 to 84

Unsatisfactory – 74 and below

Practical study and artistry are graded according to the Practical Exams and Mock Boards.

Make Up Tests – If a student misses a test due to an absence, then he/she may make up that test. All make up tests should be completed within 14 days of the original testing date.

Failure to make up the test will result in a Zero unless there are mitigating circumstances. At this time, the student must retake the test the following scheduled make up day. All mitigating circumstances are taken under consideration by the School Director.

Retaking of tests – Students who make under a 75% on any chapter test including the state law test, are allowed to retake the test one time. All retaking of examinations are scheduled by the Instructor/Director for the following scheduled make up day. The higher of the two grades will be accepted. All re-takes must be completed within 14 days of the original testing date. Otherwise, the original test score will remain. Students in Academic Probation may go through an academic appeal process for a re-testing plan.

Practical Exams, Midterms, Mock Boards, and Finals – Students must take these until they pass with a 75% or higher. At this point, the highest grade is inputted into the Student Management System. If a student has missed two practical/midterm/mocks/final make up days, then they must be coached and blocked from student services and guest services until the practical has been completed. During the coaching, it should be explained to the student the seriousness of the fact that they cannot graduate without taking the exams and that they have the ability to take either the day or night practicals/mocks.

Completion Requirements for Esthetics

- A. Each student must clock 600 hours of training for the esthetics curriculum and complete practical and theory credit as prescribed by the Kenneth Shuler School of Cosmetology.
- B. Achieve a cumulative grade of 75% or higher and perform all services with a degree of perfection. (NOTE: Theory will be evaluated using written exams; practical and clinic work and will be evaluated by direct observation and through on-the-spot critique by an instructor.) All esthetic theory work should be completed and turned in at 550 hours. The last 50 hours will be spent on the student salon to practice your skills for employment.
- C. Pass the practical exams as well as the final examinations administered by his/her designated instructor with a minimum of 75%.
- D. Pay all school tuition and overtime charges (if applicable) on completion of 550 hours. You will not be allowed to complete your remaining hours until debt is settled or a payment plan has been secured.
- E. Upon completion of all the above, a diploma will be awarded for graduation.

Additional Information

The state licensing exams are held in South Carolina. Information regarding the process can be found at www.psiexams.com. Your graduation packets will contain information regarding what needs to be completed in order to take the examination. Please see your School Director for more information.

All Aspects of Your Training are Very Important

We believe your practical clinic experience better prepares you for the salon. The following are the recommended minimum number of services on the student salon to prepare you for employment.

Esthetics Clinic Recommendations

50 – Cleansings	20 – Eyebrow Waxings	5 – Paraffin Wax Treatment
50 – Towel Steaming	10 – Lip Waxings	5 – Body Scrub
50 – Facial Massage	10 – Leg Waxings	50 – Skin Analysis
30 – Masque Application	10 – Eyebrow Tweezing	30 – Makeup Application
40 – Full Facials	30 – Facial Exfoliations	

Esthetics Practical/Theory Requirements

Cleansings	Lip Waxing	Facial Exfoliations	Body Wraps
Eyebrow Waxing	Towel Steaming	Body Scrubs	Massage
Makeup Application	Leg Waxing	Skin Analysis	Full Facials
Masque Application	Eyebrow Tweezing	Mock Board #1	Final

Rationale for Program Length

The State of South Carolina requires 450 hours of education, and passing the required testing, to become a licensed Esthetician. Our school requires that you obtain 600 hours of education to complete our program. The Esthetician curriculum below compares the amount of hours required by South Carolina, in each category, compared to our school's requirements for completion.

The rationale for providing a longer program is based on the following:

- Many states require a minimum of 600 hours to become licensed. This allows for our graduates to receive reciprocity in those states without having to obtain more hours.
- We provide a business curriculum to our students as part of the Esthetics program. The program teaches the students to be more salon/spa ready upon graduation. This program is a 12-20 week course. Our curriculum for Esthetics was increased by 150 hours to add this program alone.

Esthetics Curriculum

SUBJECTS	K.S. REQUIRED
Professional Practices: Bacteriology and Sanitation: Personal Hygiene, Public Health, Methods, Procedures Business Practices: Management Practices, Salon Development, Insurance, Client Records, Salesmanship	50
Sciences: Histology of Skin: Cell, Tissue Dermatology: Structure and Function of the Skin & Glands, Conditions and Disorders of the Skin, Characteristics of the Skin (Elasticity, Color, Skin Types), Nutrition (Nourishment of Skin, Healthful Diet) Structure and Function of Human Systems: Skeletal, Muscular, Nervous, Circulatory, Cosmetic Chemistry	130
Facial Treatments: Facial Massage: Benefits, Analysis, Preparation, Types of Massage, Manipulations, Safety Measures Electrical Current: Types of Current, Purpose & Effects, Procedures, Safety Measures, Equipment Other kinds of Facial Treatments: Purpose & Effects, Types & Treatments, Preparation, Procedures, Safety Measures	175
Hair Removal: Depilatories, Tweezing, Waxing, Threading Unassigned: Specific Needs	60
Makeup: Purpose & Effects, Supplies & Implements, Preparation Procedures, Eyelash Extensions, Eyelash Perming, Eyebrow Lamination, Safety Measures	100
Body Wraps: Purpose & Effects, Types or Treatments, Supplies & Instruments, Preparation, Procedure, Safety Measures	40
State Law, Rules, Regulations & Codes:	15
Unassigned: Specific Needs	30
TOTAL	600 Hours

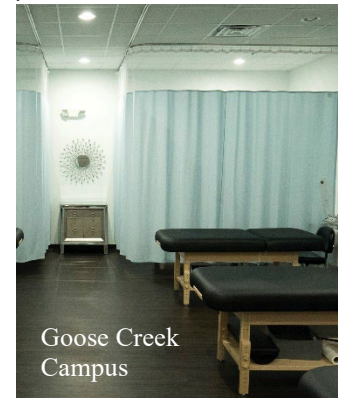
Esthetics Course Content

(Some content below may be covered more in-depth than other content)

Foundations Book

PART 1: Soft Skills Toolbox

1. Life Skills
 - a. Explain Life Skills, List the Principles that Contribute to Success, Design a Mission Statement, Set Long-Term and Short-Term Goals, Demonstrate Effective Time Management, Employ Successful Learning Tools, Develop a Positive Personality and Attitude, Apply Life Skills.
2. Professional Image
 - a. Explain professional image, Employ image-building basics, Demonstrate a professional attitude, Create your personal portfolio, Implement social media best practices.
3. Communicating for Success
 - a. Explain communicating for success, Practice communication skills, Conduct the client consultation, Handle communication barriers, Follow guidelines for workplace communication.



PART 2: Health & Public Safety

4. The Healthy Professional
 - a. Explain the healthy professional, Discuss nutritional needs in a beauty context, Practice proper hydration, Describe how immunity keeps the body safe, Explain when to take a sick day, Identify common beauty professional health issues, Protect yourself with proper body mechanics, Recognize the challenges posed by pregnancy.
5. Infection Control
 - a. Explain infection control, Describe federal and state regulatory agencies, Recognize the principles of infection, Identify different types of pathogens, Employ the principles of prevention, Follow Standard Precautions to protect yourself and your clients, Demonstrate safe work practices and safety precautions.
6. Chemistry & Chemical Safety
 - a. Explain chemistry and chemical safety, Identify the basics of chemical structure, Explain the differences between solutions-suspensions-emulsions, Describe potential hydrogen and how the pH scale works, Summarize neutralization and redox reactions, Practice chemical safety, Interpret Safety Data Sheets.
7. Electricity & Electrical Safety
 - a. Explain electricity and electrical safety, Outline electrical theory, Practice electrical equipment safety, Identify electrotherapy modalities, Discuss light energy.

PART 3: Business Skills

8. Career Planning
 - a. Explain career planning, Review the state licensing examination process, Discover potential employers, Develop an effective resume, Prepare for a job interview in the beauty industry.
9. On The Job
 - a. Explain what it's like on the job, Describe the expectations of moving from school to work, Summarize employment options in the real world, Practice money management, Master selling in the salon, spa, and barbershop, Use marketing to expand your client base.
10. The Beauty Business
 - a. Explain the beauty business, Outline the requirements of owning a business, Describe booth rental, Identify the elements of a successful salon-spa-or barbershop, List marketing strategies for building your business.

Standard Esthetics Fundamentals Book

PART 1: Skin Foundations

1. Career Opportunities and History of Esthetics
 - a. Explain how career opportunities and the history of the profession are critical to esthetics, Describe the career options available to help licensed estheticians, List types of existing

esthetics practices to chart your career path, Outline skin care practices from early cultures, Summarize the current and future states of the esthetics industry as described in this chapter.

2. Anatomy and Physiology

- a. Explain why estheticians need knowledge of anatomy and physiology, Describe the basic structure and function of a cell, Describe the four types of tissue found in the body, Define the functions of major organs and systems of the body that intersect with the integumentary system and esthetics, List the five accessory organs to the skin, Identify the five functions of the skeletal system, Recognize the muscles involved in esthetic massage, Describe the three nerve branches of the head, neck, and face essential for performing facial treatments, Outline how the circulatory system influences the health of the skin, Explain the interdependence of the lymphatic, circulatory, and immune systems, Identify the glands that make up the endocrine system, List how hormonal changes in the reproductive system can affect the skin, Describe what occurs during inhalation and exhalation, Explain the five steps in digestion, List the five organs that comprise the excretory system.

3. Physiology and Histology of the Skin

- a. Describe why learning the physiology and histology of the skin makes you a better esthetician, Describe the attributes of healthy skin, Distinguish the six primary functions of the skin, Explain the function of each layer of the skin—from the deepest to the surface, Identify a hair follicle as an appendage of the skin, Identify nails as an appendage of the skin, Describe the functions of the two types of nerves, Explain what is produced by the two types of glands of the skin, Distinguish the factors influencing skin health.

4. Disorders and Diseases of the Skin

- a. Explain why knowledge of diseases and disorders is valuable for an esthetician, Describe how an esthetician and a dermatologist can work collaboratively, Identify the differences between primary/secondary/tertiary skin lesions, Recognize skin changes that could indicate a type of skin cancer, Describe the types of acne, Describe the symptoms of polycystic ovarian syndrome (PCOS), List common vascular conditions or disorders, Identify pigment disorders, Describe the different types of dermatitis, Identify the types of hypertrophies, Define nine contagious skin and nail diseases, Identify two mental health conditions that may manifest as skin conditions, Recognize common skin conditions related to skin diseases and disorders, Explain five sudoriferous gland disorders.

5. Skin Analysis

- a. Explain the process of skin analysis, Identify the four genetic skin types through visualization/palpation/consultation, Differentiate the six Fitzpatrick skin types and accurately identify them, Distinguish the characteristics of sensitive skin, Recognize the intricacies involved with treating skin of color, Identify treatment options for the neck and décolleté, Illustrate examples of skin conditions, Explain the causes of skin conditions, Describe healthy habits for the skin, Determine treatment contraindications through evaluation/analysis/consultation, Perform a skin analysis.

6. Skin Care Products: Chemistry, Ingredients, and Selection

- a. Explain how skin care products and ingredients are significant to estheticians, Describe cosmetic regulations/laws/product safety, Distinguish cosmetic ingredient sources and popular terms, Describe the main types of ingredients in cosmetic chemistry, Identify beneficial ingredients for skin types and conditions, Select appropriate products for facial treatments and home care use, Recommend home care products with confidence, Summarize the points to consider when choosing a professional skin care line.

PART 2: Skin Care Treatments

7. The Treatment Room

- a. Explain why treatment room preparation is an integral part of providing treatments, Review the elements of an esthetician's professional appearance, Outline essential room and station structural features, Describe the ideal ambience, furniture, and equipment for facials, Properly manage treatment room supplies and products, Be able to set up a facial treatment area, such as a facial bar or station, Prepare the treatment room for services, Properly clean and disinfect

the treatment room, Perform pre- and post-service procedures to meet safety and health requirements.

8. Facial Treatments

- a. Explain the importance of facial treatments as the foundation for all skin care services, Describe the benefits of a facial treatment, List the essential skills needed to successfully perform facials, Perform the facial setup procedures, Explain the key steps of the basic facial treatment, Describe how to consult clients on home care, Discuss variations of the basic facial, Outline the treatment goals for six skin types/conditions (dry, dehydrated, mature, sensitive, hyperpigmentation and oily skin), Describe acne facials, Perform an acne treatment procedure, Discuss men's skin care treatment options, Perform the facial treatment procedures.

9. Facial Massage

- a. Explain the importance of facial massage as an esthetics service, Describe the benefits of massage, Discuss facial massage contraindications, Describe the five types of massage movements used by estheticians, Explain how to incorporate massage during the facial treatment, Perform a basic facial massage.

10. Facial Devices and Technology

- a. Explain the importance of the use of facial devices and technology, Identify the basic concepts of electrotherapy, Explain the benefits of the hot towel cabinet, Discuss the magnifying lamp and its uses, Discuss the Wood's lamp and its uses, Demonstrate how to safely and effectively use the rotary brush, Demonstrate how to safely and effectively use the steamer, Demonstrate how to safely and effectively use the vacuum machine, Demonstrate how to safely and effectively use galvanic current, Demonstrate how to safely and effectively use the high-frequency machine, Demonstrate how to safely and effectively use spray machines, State the benefits and use of paraffin wax, State the benefits and use of electric mitts and boots, Identify why you should make informed decisions when purchasing equipment as a licensed esthetician.

11. Hair Removal

- a. Explain the importance of hair removal, Describe the structure of hair, Explain the hair growth cycle, Identify the causes of excessive hair growth, Compare temporary and permanent hair removal and reduction methods, Explain when to use hard and soft wax methods of hair removal, Provide a thorough client consultation for hair removal services, List items needed in a wax treatment room, Demonstrate waxing head to toe with soft and hard waxes.

12. Makeup Essentials

- a. Explain makeup essentials as it relates to an esthetician's skill set, Describe the principles of cosmetic color theory, Use color theory to choose and coordinate makeup color selection, Identify face shapes and proportions for makeup applications, Describe the different types of cosmetics and their uses, Prepare the makeup station and supplies for clients, Follow infection control requirements for makeup services, Conduct a thorough makeup consultation with a client, Perform makeup application techniques, Use highlighting and contouring techniques for balance and proportion, Create makeup looks for special occasions, Apply makeup for the camera and special events, Recognize the benefits of camouflage makeup, Demonstrate the application of artificial eyelashes, Describe tinting lashes and brows on a makeup client, Explain the benefits of permanent makeup application, Describe the benefits of a career in makeup, Promote retail services as a makeup artist.

13. Advanced Topics and Treatments

- a. Explain advanced skin care topics and treatments for licensed/trained estheticians, Describe chemical exfoliation and peels, Identify how to safely and effectively use chemical exfoliation and peels, Discuss the benefits of microdermabrasion by type of device, Explain the benefits of laser technology, Explain the benefits and types of light therapy, Discuss microcurrent treatments, Discuss ultrasound, Discuss microneedling and nano infusion, Describe spa body treatments, Discuss common treatments used to address cellulite, Explain the benefits of manual lymphatic drainage, Describe the field of medical esthetics.

We are not offering the 450 hour Esthetics Program at this time!

ESTHETICS PROGRAM COURSE OUTLINE - 450 HOURS

Esthetics Course Objective – 450 Hours

The primary objective of the Esthetics curriculum is to prepare students for the state licensing examination necessary to become a licensed Esthetician in S.C. The 450 hour course includes business practices, facial massage, electrical facial treatments, hair removal, make-up, and other related subjects.

Esthetics Description

The esthetics course is a 450 clock hour course that covers the sciences of beautifying and improving the complexion as well as enhancing the health of the skin. The program includes practical hands-on training as well as theory. The program also incorporates business training education. The skills learned through this

program should prepare an individual for entry-level positions within the field of esthetics.

Instructional Methods

The education you receive is measured in clock hours. Your first few months will consist mainly of classroom instruction, basic mannequin practice, and practicing on fellow students. After successfully completing these requirements, the remaining months will consist of hands-on practice on student spa customers. The theory and practical classes are taught using many combinations of instructional methods to meet the needs of different learning styles. Types of methods include demonstrations, mannequin practice, lectures, guest speakers, projects, activities, and utilization of audio/visual aids and textbooks.

Grading Procedures

Written work, projects and exams are graded on a grading scale, listed below. Students must make satisfactory progress on their lab sheets before they are allowed to take the practical exams. If you are not with a client then you are to be practicing on your mannequin or you should be in theory class. You will not receive clock hours for idle time. Exams will be rounded to the nearest whole number.

WRITTEN & PRACTICAL

Excellent – 93 to 100

Very Good – 85 to 92

Satisfactory – 75 to 84

Unsatisfactory – 74 and below

Practical study and artistry are graded according to the Practical Exams and Mock Boards.

Make Up Tests – If a student misses a test due to an absence, then he/she may make up that test. All make up tests should be completed within 14 days of the original testing date. Failure to make up the test will result in a Zero unless there are mitigating circumstances. At this time, the student must retake the test the following scheduled make up day. All mitigating circumstances are taken under consideration by the School Director.

Retaking of tests – Students who make under a 75% on any chapter test including the state law test, are allowed to retake the test one time. All retaking of examinations are scheduled by the Instructor/Director for the following scheduled make up day. The higher of the two grades will be accepted. All re-takes must be completed within 14 days of the original testing date. Otherwise, the original test score will remain. Students in Academic Probation may go through an academic appeal process for a re-testing plan.

Practical Exams, Midterms, Mock Boards, and Finals – Students must take these until they pass with a 75% or higher. At this point, the highest grade is inputted into the Student Management System. If a student has missed two practical/midterm/mocks/final make up days, then they must be coached and blocked from student services and guest services until the practical has been completed. During the coaching, it should be explained to the student the seriousness of the fact that they cannot graduate without taking the exams and that they have the ability to take either the day or night practicals/mocks.

Completion Requirements for Esthetics

- A. Each student must clock 450 hours of training for the esthetics curriculum and complete practical and theory credit as prescribed by the Kenneth Shuler School of Cosmetology.
- B. Achieve a cumulative grade of 75% or higher and perform all services with a degree of perfection. (NOTE: Theory will be evaluated using written exams; practical and clinic work and will be evaluated by direct observation and through on-the-spot critique by an instructor.) All esthetic theory work should be completed and turned in at 400 hours. The last 50 hours will be spent on the student salon to practice your skills for employment.
- C. Pass the practical exams as well as the final examinations administered by his/her designated instructor with a minimum of 75%.
- D. Pay all school tuition and overtime charges (if applicable) on completion of 400 hours. You will not be allowed to complete your remaining hours until debt is settled or a payment plan has been secured.
- E. Upon completion of all the above, a diploma will be awarded for graduation.

Additional Information

The state licensing exams are held in South Carolina. Information regarding the process can be found at www.psiexams.com . Your graduation packets will contain information regarding what needs to be completed in order to take the examination. Please see your School Director for more information.

All Aspects of Your Training are Very Important

We believe your practical clinic experience better prepares you for the salon. The following are the recommended minimum number of services on the student salon to prepare you for employment.

Esthetics Clinic Recommendations

40 – Cleansings	10 – Eyebrow Waxings	3 – Paraffin Wax Treatment
40 – Towel Steaming	10 – Lip Waxings	2 – Body Scrub
40 – Facial Massage	10 – Leg Waxings	50 – Skin Analysis
20 – Masque Application	10 – Eyebrow Tweezing	20 – Makeup Application
30 – Full Facials	25 – Facial Exfoliations	

Esthetics Practical/Theory Requirements

Cleansings	Lip Waxing	Facial Exfoliations	Body Wraps
Eyebrow Waxing	Towel Steaming	Body Scrubs	Massage
Makeup Application	Leg Waxing	Skin Analysis	Full Facials
Masque Application	Eyebrow Tweezing	Mock Board #1	Final

Esthetics Curriculum

SUBJECTS	S.C. REQUIRED
Professional Practices: Bacteriology and Sanitation: Personal Hygiene, Public Health, Methods, Procedures Business Practices: Management Practices, Salon Development, Insurance, Client Records, Salesmanship	50
Sciences: Histology of Skin: Cell, Tissue Dermatology: Structure and Function of the Skin & Glands, Conditions and Disorders of the Skin, Characteristics of the Skin (Elasticity, Color, Skin Types), Nutrition (Nourishment of Skin, Healthful Diet) Structure and Function of Human Systems: Skeletal, Muscular, Nervous, Circulatory, Cosmetic Chemistry	120
Facial Treatments: Facial Massage: Benefits, Analysis, Preparation, Types of Massage, Manipulations, Safety Measures Electrical Current: Types of Current, Purpose & Effects, Procedures, Safety Measures, Equipment Other kinds of Facial Treatments: Purpose & Effects, Types & Treatments, Preparation, Procedures, Safety Measures	125
Hair Removal: Depilatories, Tweezing, Waxing, Threading Unassigned: Specific Needs	50
Makeup: Purpose & Effects, Supplies & Implements, Preparation Procedures, Safety Measures	50
Body Wraps: Purpose & Effects, Types or Treatments, Supplies & Instruments, Preparation, Procedure, Safety Measures	40
State Law, Rules, Regulations & Codes:	15
S.C. REQUIRED TOTAL	450 Hours

Esthetics Course Content

(Some content below may be covered more in-depth than other content)

Foundations Book

PART 1: Soft Skills Toolbox

11. Life Skills

- Explain Life Skills, List the Principles that Contribute to Success, Design a Mission Statement, Set Long-Term and Short-Term Goals, Demonstrate Effective Time Management, Employ Successful Learning Tools, Develop a Positive Personality and Attitude, Apply Life Skills.

12. Professional Image

- Explain professional image, Employ image-building basics, Demonstrate a professional attitude, Create your personal portfolio, Implement social media best practices.

13. Communicating for Success

- Explain communicating for success, Practice communication skills, Conduct the client consultation, Handle communication barriers, Follow guidelines for workplace communication.



PART 2: Health & Public Safety

14. The Healthy Professional

- a. Explain the healthy professional, Discuss nutritional needs in a beauty context, Practice proper hydration, Describe how immunity keeps the body safe, Explain when to take a sick day, Identify common beauty professional health issues, Protect yourself with proper body mechanics, Recognize the challenges posed by pregnancy.

15. Infection Control

- a. Explain infection control, Describe federal and state regulatory agencies, Recognize the principles of infection, Identify different types of pathogens, Employ the principles of prevention, Follow Standard Precautions to protect yourself and your clients, Demonstrate safe work practices and safety precautions.

16. Chemistry & Chemical Safety

- a. Explain chemistry and chemical safety, Identify the basics of chemical structure, Explain the differences between solutions-suspensions-emulsions, Describe potential hydrogen and how the pH scale works, Summarize neutralization and redox reactions, Practice chemical safety, Interpret Safety Data Sheets.

17. Electricity & Electrical Safety

- a. Explain electricity and electrical safety, Outline electrical theory, Practice electrical equipment safety, Identify electrotherapy modalities, Discuss light energy.

PART 3: Business Skills

18. Career Planning

- a. Explain career planning, Review the state licensing examination process, Discover potential employers, Develop an effective resume, Prepare for a job interview in the beauty industry.

19. On The Job

- a. Explain what it's like on the job, Describe the expectations of moving from school to work, Summarize employment options in the real world, Practice money management, Master selling in the salon, spa, and barbershop, Use marketing to expand your client base.

20. The Beauty Business

- a. Explain the beauty business, Outline the requirements of owning a business, Describe booth rental, Identify the elements of a successful salon-spa-or barbershop, List marketing strategies for building your business.

Standard Esthetics Fundamentals Book

PART 1: Skin Foundations

14. Career Opportunities and History of Esthetics

- a. Explain how career opportunities and the history of the profession are critical to esthetics, Describe the career options available to help licensed estheticians, List types of existing esthetics practices to chart your career path, Outline skin care practices from early cultures, Summarize the current and future states of the esthetics industry as described in this chapter.

15. Anatomy and Physiology

- a. Explain why estheticians need knowledge of anatomy and physiology, Describe the basic structure and function of a cell, Describe the four types of tissue found in the body, Define the functions of major organs and systems of the body that intersect with the integumentary system and esthetics, List the five accessory organs to the skin, Identify the five functions of the skeletal system, Recognize the muscles involved in esthetic massage, Describe the three nerve branches of the head, neck, and face essential for performing facial treatments, Outline how the circulatory system influences the health of the skin, Explain the interdependence of the lymphatic, circulatory, and immune systems, Identify the glands that make up the endocrine system, List how hormonal changes in the reproductive system can affect the skin, Describe what occurs during inhalation and exhalation, Explain the five steps in digestion, List the five organs that comprise the excretory system.

16. Physiology and Histology of the Skin

- a. Describe why learning the physiology and histology of the skin makes you a better esthetician, Describe the attributes of healthy skin, Distinguish the six primary functions of the skin, Explain

the function of each layer of the skin—from the deepest to the surface, Identify a hair follicle as an appendage of the skin, Identify nails as an appendage of the skin, Describe the functions of the two types of nerves, Explain what is produced by the two types of glands of the skin, Distinguish the factors influencing skin health.

17. Disorders and Diseases of the Skin

- a. Explain why knowledge of diseases and disorders is valuable for an esthetician, Describe how an esthetician and a dermatologist can work collaboratively, Identify the differences between primary/secondary/tertiary skin lesions, Recognize skin changes that could indicate a type of skin cancer, Describe the types of acne, Describe the symptoms of polycystic ovarian syndrome (PCOS), List common vascular conditions or disorders, Identify pigment disorders, Describe the different types of dermatitis, Identify the types of hypertrophies, Define nine contagious skin and nail diseases, Identify two mental health conditions that may manifest as skin conditions, Recognize common skin conditions related to skin diseases and disorders, Explain five sudoriferous gland disorders.

18. Skin Analysis

- a. Explain the process of skin analysis, Identify the four genetic skin types through visualization/palpation/consultation, Differentiate the six Fitzpatrick skin types and accurately identify them, Distinguish the characteristics of sensitive skin, Recognize the intricacies involved with treating skin of color, Identify treatment options for the neck and décolleté, Illustrate examples of skin conditions, Explain the causes of skin conditions, Describe healthy habits for the skin, Determine treatment contraindications through evaluation/analysis/consultation, Perform a skin analysis.

19. Skin Care Products: Chemistry, Ingredients, and Selection

- a. Explain how skin care products and ingredients are significant to estheticians, Describe cosmetic regulations/laws/product safety, Distinguish cosmetic ingredient sources and popular terms, Describe the main types of ingredients in cosmetic chemistry, Identify beneficial ingredients for skin types and conditions, Select appropriate products for facial treatments and home care use, Recommend home care products with confidence, Summarize the points to consider when choosing a professional skin care line.

PART 2: Skin Care Treatments

20. The Treatment Room

- a. Explain why treatment room preparation is an integral part of providing treatments, Review the elements of an esthetician's professional appearance, Outline essential room and station structural features, Describe the ideal ambience, furniture, and equipment for facials, Properly manage treatment room supplies and products, Be able to set up a facial treatment area, such as a facial bar or station, Prepare the treatment room for services, Properly clean and disinfect the treatment room, Perform pre- and post-service procedures to meet safety and health requirements.

21. Facial Treatments

- a. Explain the importance of facial treatments as the foundation for all skin care services, Describe the benefits of a facial treatment, List the essential skills needed to successfully perform facials, Perform the facial setup procedures, Explain the key steps of the basic facial treatment, Describe how to consult clients on home care, Discuss variations of the basic facial, Outline the treatment goals for six skin types/conditions (dry, dehydrated, mature, sensitive, hyperpigmentation and oily skin), Describe acne facials, Perform an acne treatment procedure, Discuss men's skin care treatment options, Perform the facial treatment procedures.

22. Facial Massage

- a. Explain the importance of facial massage as an esthetics service, Describe the benefits of massage, Discuss facial massage contraindications, Describe the five types of massage movements used by estheticians, Explain how to incorporate massage during the facial treatment, Perform a basic facial massage.

23. Facial Devices and Technology

- a. Explain the importance of the use of facial devices and technology, Identify the basic concepts of electrotherapy, Explain the benefits of the hot towel cabinet, Discuss the magnifying lamp and its uses, Discuss the Wood's lamp and its uses, Demonstrate how to safely and effectively

use the rotary brush, Demonstrate how to safely and effectively use the steamer, Demonstrate how to safely and effectively use the vacuum machine, Demonstrate how to safely and effectively use galvanic current, Demonstrate how to safely and effectively use the high-frequency machine, Demonstrate how to safely and effectively use spray machines, State the benefits and use of paraffin wax, State the benefits and use of electric mitts and boots, Identify why you should make informed decisions when purchasing equipment as a licensed esthetician.

24. Hair Removal

- a. Explain the importance of hair removal, Describe the structure of hair, Explain the hair growth cycle, Identify the causes of excessive hair growth, Compare temporary and permanent hair removal and reduction methods, Explain when to use hard and soft wax methods of hair removal, Provide a thorough client consultation for hair removal services, List items needed in a wax treatment room, Demonstrate waxing head to toe with soft and hard waxes.

25. Makeup Essentials

- a. Explain makeup essentials as it relates to an esthetician's skill set, Describe the principles of cosmetic color theory, Use color theory to choose and coordinate makeup color selection, Identify face shapes and proportions for makeup applications, Describe the different types of cosmetics and their uses, Prepare the makeup station and supplies for clients, Follow infection control requirements for makeup services, Conduct a thorough makeup consultation with a client, Perform makeup application techniques, Use highlighting and contouring techniques for balance and proportion, Create makeup looks for special occasions, Apply makeup for the camera and special events, Recognize the benefits of camouflage makeup, Demonstrate the application of artificial eyelashes, Describe tinting lashes and brows on a makeup client, Explain the benefits of permanent makeup application, Describe the benefits of a career in makeup, Promote retail services as a makeup artist.

26. Advanced Topics and Treatments

- a. Explain advanced skin care topics and treatments for licensed/trained estheticians, Describe chemical exfoliation and peels, Identify how to safely and effectively use chemical exfoliation and peels, Discuss the benefits of microdermabrasion by type of device, Explain the benefits of laser technology, Explain the benefits and types of light therapy, Discuss microcurrent treatments, Discuss ultrasound, Discuss microneedling and nano infusion, Describe spa body treatments, Discuss common treatments used to address cellulite, Explain the benefits of manual lymphatic drainage, Describe the field of medical esthetics.

INSTRUCTOR TRAINING PROGRAM COURSE OUTLINE

Instructor Training Course

Objectives – 750 Hours

The primary objective of the Instructor Training curriculum is to prepare students for the state licensing examination necessary to become a licensed instructor in S.C. The 750 hour course includes instruction in basic teaching methods, coaching techniques, development of lesson plans, evaluation techniques, classroom observation, record keeping, sterilization and sanitation, supervision of clinical activity, and inventory control and purchasing. Also included are federal and state enrollment procedures and requirements and South Carolina cosmetology laws and regulations. This course will prepare licensed individuals to become qualified educational professionals.

Instructor Training Description

The instructor training course is a 750 clock hour course that covers the basics of teaching cosmetology, nail

technology, or esthetics. It includes practical hands-on training as well as theory. This course is not required for licensure as an instructor if the prospective student has a cumulative total of twenty-four (24) months of experience as a licensed cosmetologist, nail technician, or esthetician.

Instructional Methods

The education you receive is measured in clock hours. The program is designed for the student to view the entire process of education from enrollment to graduation. There will be classroom instruction, classroom observation, student salon observation, mannequin practice, and practical teaching. The theory and practical classes are taught using combinations of instructional methods. Types of methods include observations, demonstrations, mannequin practice, lectures, guest speakers, projects, activities, and utilization of audio/visual aids and textbooks.

Grading Procedures

Written work, projects and exams are graded on a grading scale, listed below. Students must make satisfactory progress on their lab sheets before they are allowed to take the practical exams. If you are not with a client then you are to be practicing on your mannequin or you should be in theory class. You will not receive clock hours for idle time. Exams will be rounded to the nearest whole number.

WRITTEN & PRACTICAL

Excellent – 93 to 100

Very Good – 85 to 92

Satisfactory – 75 to 84

Unsatisfactory – 74 and below

Practical study and artistry are graded according to the Practical Exams and Mock Boards.

Make Up Tests – If a student misses a test due to an absence, then he/she may make up that test. All make up tests should be completed within 14 days of the original testing date. Failure to make up the test will result in a Zero unless there are mitigating circumstances. At this time, the student must retake the test the following scheduled make up day. All mitigating circumstances are taken under consideration by the School Director.

Retaking of tests – Students who make under a 75% on any chapter test including the state law test, are allowed to retake the test one time. All retaking of examinations are scheduled by the Instructor/Director for the following scheduled make up day. The higher of the two grades will be accepted. All re-takes must be completed within 14 days of the original testing date. Otherwise, the original test score will remain. Students in Academic Probation may go through an academic appeal process for a re-testing plan.

Practical Exams, Midterms, Mock Boards, and Finals – Students must take these until they pass with a 75% or higher. At this point, the highest grade is inputted into the Student Management System. If a student has missed two practical/midterm/mocks/final make up days, then they must be coached and blocked from student services and guest services until the practical has been completed. During the coaching, it should be explained to the student the seriousness of the fact that they cannot graduate without taking the exams and that they have the ability to take either the day or night practicals/mocks.

Completion Requirements for Instructor Training

- A. Each student must clock 750 hours of training for the instructor training curriculum and complete practical and theory credit as prescribed by Kenneth Shuler School of Cosmetology.
- B. Achieve a cumulative grade of 75% or higher and perform all tasks with a degree of perfection. (NOTE: Theory will be evaluated using written exams; practical and clinic work and will be evaluated by direct observation and through on-the-spot critique by an instructor.) All theory work should be completed and turned in by 700 hours.
- C. Pass the practical exams and theory examinations administered by his/her designated instructor with a minimum of 75%.
- D. Pay all school tuition and overtime charges (if applicable) on completion of 700 hours. You will not be allowed to complete your remaining hours until debt is settled or a payment plan has been secured.
- E. Upon completion of all the above, a diploma will be awarded for graduation.

Additional Information

The state licensing exams are held in South Carolina. Information regarding the process can be found at www.psiexams.com . Your graduation packets will contain information regarding what needs to be completed in order to take the examination. Please see your School Director for more information.

All Aspects of Your Training are Very Important

We believe your practical clinic experience better prepares you for the teaching profession. The following are the requirements for both practical and theory. These requirements will prepare you for employment and to receive a Kenneth Shuler School of Cosmetology diploma.

Instructor Training Practical/Theory Requirements

Leveling Exams	Minimum 3 lectures/demos.	Inventory Control
Retail Sales	Record Keeping	Final Exam
Final leveling	Filing	Register Operation
Lesson Plans	Student Salon/Spa Observation	

Instructor Training Curriculum

SUBJECTS	HOURS
Teaching Methods Advising Techniques Developing Lesson Plans S.C. Cosmetology Laws and Regulations	125
Theory Audio-Visual Equipment Evaluation Techniques and Instruments Classroom Observation Practice Teaching Record Keeping	240
Sterilization & Sanitation Supervision of Clinical Activity Effective Demonstration Procedures Presentation of Styling Techniques Student/Patron Relationship	240
Federal & State Enrollment Procedures and Requirements Financial Aid Requirements Inventory Control and Purchasing Student Scheduling Graduate Records Licensure Application Forms	120
Unassigned	25
TOTAL	750 Hours



Instructor Training Content

(Some content below may be covered more in-depth than other content)

Part One: Basic Teaching skills for Career Education Instructors

- I. The Career Education Instructor – Qualities and Characteristics of a Master Educator
- II. The Teaching Plan and Learning Environment – The Teaching Plan, Managing the Atmosphere, Learning Facilities Checklist, Teaching Materials, Textbook Evaluation Checklist, Administrative Responsibilities, Welcoming New Students
- III. Teaching Study and Testing Skills – Learning is Lifelong, Developing Reading and Study Skills, Study Groups, Fitness is a Must, Teaching Testing Skills
- IV. Basic Learning Styles and Principles – Why Learning Styles are Important, The Role of the Educator, Learning Styles Defined, Learning Styles Profiles, Four Steps in Learning, Multiple Intelligences, The Benefits and Importance of Identifying Learning Styles
- V. Basic Methods of Teaching and Learning – About Teaching and Learning, Teaching and Learning Methods and Techniques
- VI. Communicating Confidently – Effective Communication Skills, Barriers to Communication, Getting the Message Across, Effective Listening, Communication Styles, Tips to Communicating Confidently, In-School Communication
- VII. Effective Presentations – Communication Skills, C.R.E.A.T.E, What Makes a Powerful Presentation
- VIII. Effective Classroom Management and Supervision – Promoting a Positive Environment, Academic Advisement, Managing Difficult Learner Behavior, Conflict Management
- IX. Achieving Learner Results – Special Learning Needs, Learning Disabilities, Chronic Behaviors, Barriers to Learning
- X. Program Review, Development, and Lesson Planning – Planning Concepts and Preliminary Analysis, Curriculum Development, Lesson Plan Development
- XI. Educational Aids and Technology in the Classroom – The Master Educator's Role, Why Use Educational Aids and Technology, What to Consider, Classifications of Educational Materials
- XII. Assessing Progress and Advising Students – What's in a Grade, Grading Styles, Grading Methods, Descript Performance Evaluations, Academic Advisement Counseling

Part Two: Basic Teaching Skills for Career Education in the Beauty and Wellness Disciplines

- XIII. Making the Student Salon an Adventure – Practical Skills Training, The Student Salon Philosophy, The Essence of Teamwork, The Profitable Student Salon, What Does the Public See, The Warm Reception, High-Tech / High-Touch Safety, Record Keeping Requirements, The Efficient Dispensary, Cultivating Satisfied Clients, Building a Successful Clientele, The Professional Portfolio, Making the Student Salon an Adventure, Student Salon Teaching, Supervising Multiple Students, Tools of the Educator
- XIV. Career and Employment Preparation – Preparing for Employment, Targeting the School, Success on the Job, Fundamentals of Business Management, Types of School Ownership, Special Skills Needed, The Importance of Record Keeping, Operating a Successful School, The Front Desk, Selling in the School, Promoting the Clinic in the Community
- XV. The Art of Retaining Students – The Importance of a Sound Retention Plan, Establishing the Vision and Mission, Sound and Ethical Administrative Policies, Defining the School Culture, Admissions and the New Student Orientation, Instilling Student Ownership, The Creative Curriculum, Energized Educators, Delivering Outstanding Customer Service, Investing in Your Educators, The P.R.A.I.S.E Policy

Part Three: Professional Development for Career Education Instructors

- XVI. Educator Relationships – Relationships of a Master Educator, Human Relations, Communication Basics
- XVII. Learning is a Laughing Matter – The Best Conditions for Learning, Learning and Laughter Defined, Laughter Enhances Creativity, Integrating Humor in the Workplace, Integrating Humor into the Classroom

- XVIII. Teaching Success Strategies for a Winning Career – Success is a Choice, Value Yourself, Motivate Yourself, Expect to Win, Effective Goal Management, Develop a Strong Work Ethic, Value the Client
- XIX. Teams at Work – The Concept of Teamwork, The Team-Building Process, Think Like Geese
- XX. Evaluating Professional Performance – Performance Assessment, General Standards of Evaluation, Educator Position Description, Sources of Performance Appraisal, Professional Development

Practical/Student Salon

The student instructor may be required to assist in lecture and demonstrations, to design lesson plans and to present lectures and demonstrations for evaluation in their area of practice.

In addition, the student instructor will assist in evaluation of students, assist with classroom record keeping, and assist in presenting S.C. Cosmetology Laws, Rules, and Regulations.

The student instructor will be evaluated on their skills as observed in the clinical environments. These skills are as follows:

- Sanitation & Sterilization Laws and Practice
- Supervision of Clinical Activity
- Proper Demonstration Procedures
- Observation of Student/Patron Relationships
- Supervision of Record Keeping for Clinical Purposes
- Observation of Styling Techniques
- Recognition of Student Difficulty in Properly Completing a Task
- Ability to Correct Performance of a Student in a Positive Manner
- Assist and Eventually Perform Mock State Board Exams

OFFICE

- I. Learn State Rules and Regulations Governing a School of Cosmetology
- II. Knowledge of Required Enrollment Papers
- III. Observe Pre-enrollment Interview
- IV. Inventory Control and Purchasing
- V. Financial Aid and Records
- VI. Observe Booking and Record Keeping Procedures and Student Scheduling
- VII. Assist in Maintaining School Records
 - A. Student File
 - B. Enrollment Requirements
 - C. Recording Student Hours
 - D. Graduate Records
 - E. Preparation of Student Application for Board Examination

UNASSIGNED

These hours are to be designated as needed on an individual basis.

TEXT

The following text is to be used in the completion of the Instructor Training Program:

- Master Educator Series by Milady
- Milady's Standard Cosmetology
- Milady's Standard Esthetics Fundamentals

MASSAGE THERAPY PROGRAM COURSE OUTLINE

Massage Therapy Course

Objectives – 650 Hours

The primary objectives of the Massage Therapy curriculum are to prepare students to take the Federation of States Massage Therapy Board's Massage and Bodywork Exam (MBLEx) and to prepare the students for an entry level position within the beauty and wellness industry. The 650 hour course includes instruction in anatomy, physiology, kinesiology, massage theory and practice, business and ethics, state law, as well as clinical practice.

Note: Students who perform massage as a part of their curriculum (whether on or off the school premises) must wear a name tag identifying themselves as students and naming the school that enrolls them. Students cannot charge or accept tips and cannot advertise. Students may not practice massage for remuneration until they finish the course, take and pass an exam for state licensure, and receive licensure from LLR.

Massage Therapy Course

Description

The massage therapy course is a 650 clock hour course that covers six main areas:

- **Massage Theory and Practice** – Students learn the theoretical foundations and hands-on techniques of various massage modalities that may include Swedish massage, deep tissue massage, sports massage, etc. This includes proper body mechanics, draping techniques, client assessment, treatment planning, and practical application of massage strokes. The focus is on developing clinical skills to effectively assess and treat musculoskeletal conditions through massage therapy.
- **Anatomy and Physiology** – A study of the structure and function of the

human body, with emphasis on the musculoskeletal, circulatory, and nervous systems as they relate to massage therapy. Students learn anatomical terminology, locations of muscles/bones, and how massage impacts various physiological processes.

- **Pathology** – Students learn about various diseases, disorders, and conditions, their causes, symptoms, and contraindications & precautions for massage therapy. This helps develop critical thinking skills to determine when massage is appropriate or needs physician approval.
- **Kinesiology** – Covers the study of human movement, joint anatomy, muscle locations & actions, and palpation techniques. This kinesiological knowledge aids in assessing posture, gait, and treating musculoskeletal imbalances through massage.
- **Business and Ethics** – Training on professional ethics, therapeutic relationships, boundaries, communication skills, and business practices for operating a massage practice.
- **Clinical Practice** – Supervised hands-on experience providing massage services to the public while applying the skills and knowledge gained throughout the program.

Instructional Methods

The first few months will consist mainly of classroom instruction and practicing on fellow students. Students must complete a minimum of 250 hours of coursework distributed across the subjects of anatomy, physiology, kinesiology, practical massage and bodywork applications, professional ethics, and boundaries prior to practicing in the Student Clinic. The Student Clinic is

designed to allow for students to practice on customers without compensation. The theory and practical classes are taught using many combinations of instructional methods to meet the needs of different

learning styles. Types of methods include demonstrations, hands-on practice, lectures, guest speakers, projects, activities, and utilization of audio/visual aids and textbooks.

Grading Procedures

Written work, projects and exams are graded on a grading scale, listed below. Students must make satisfactory progress on their practical sheets before they are allowed to take the practical exams. You will not receive clock hours for idle time. Exams will be rounded to the nearest whole number.

WRITTEN & PRACTICAL

Excellent - 93 to 100

Very Good - 85 to 92

Satisfactory - 75 to 84

Unsatisfactory - 74 and below

Practical study is graded according to the Practical Exams.

Make Up Tests – If a student misses a test due to an absence, then he/she may make up that test. All make up tests should be completed within 14 days of the original testing date. Failure to make up the test will result in a Zero unless there are mitigating circumstances. At this time, the student must retake the test the following scheduled make up day. All mitigating circumstances are taken under consideration by the School Director.

Retaking of tests – Students who make under a 75% on any chapter test including the state law test, are allowed to retake the test one time. All retaking of examinations are scheduled by the Instructor/Director for the following scheduled make up day. The higher of the two grades will be accepted. All re-takes must be completed within 14 days of the original testing date. Otherwise, the original test score will remain. Students in Academic Probation may go through an academic appeal process for a re-testing plan.

Practical Exams, Midterms, and Finals – Students must take these until they pass with a 75% or higher. At this point, the highest grade is inputted into the Student Management System. If a student has missed two practical/midterm/final make up days, then they must be coached and blocked from student services and guest services until the practical has been completed. During the coaching, it should be explained to the student the seriousness of the fact that they cannot graduate without taking the exams and that they have the ability to take either the day or night practicals.



Completion Requirements for Massage Therapy

- A. Each student must clock 650 hours of training for the massage therapy curriculum and complete practical and theory credit as prescribed by Kenneth Shuler School of Cosmetology.
- B. Achieve a cumulative grade of 75% or higher and perform all tasks with a degree of perfection. (NOTE: Theory will be evaluated using written exams; practical and clinic work and will be evaluated by direct observation and through on-the-spot critique by a massage therapy supervisor.) All theory work should be completed and turned in by 600 hours.
- C. Pass the practical exams and theory examinations administered by his/her designated instructor with a minimum of 75%.
- D. Pay all school tuition and overtime charges (if applicable) on completion of 600 hours. You will not be allowed to complete your remaining hours until debt is settled or a payment plan has been secured.
- E. Upon completion of all the above, a Certificate of Completion will be awarded for graduation.

Massage Therapy Practical Requirements

Students will perform a minimum of 75 sessions that total 50 minutes per session (or combination of shorter sessions). A licensed Massage Therapy Supervisor will monitor these sessions which may be conducted at the school or at an approved off-campus venue. These sessions will be scheduled through our Point of Sale system as appointments (when applicable) and will be documented on practical sheets. The Massage Therapy Supervisor may evaluate the sessions through the following methods:

- Direct Observation – The Massage Therapy Supervisor will observe the session and evaluate in areas to include professionalism, communication skills, intake process, technique application, body mechanics, proper draping, etc.
- Treatment Planning – The Massage Therapy Supervisor may review treatment plans to assess findings, develop goals, and design appropriate massage sessions.
- Oral Examination – The Massage Therapy Supervisor may assess the student's knowledge and clinical reasoning abilities regarding contraindications, protocols, anatomy, and theory related to the massage session.
- Practical Skills Assessment – The Massage Therapy Supervisory may assess the student's hands-on abilities to include rhythm, fluidity of strokes, palpation skills, client positioning, etc.

Massage Therapy Curriculum

SUBJECTS	HOURS
Anatomy, Physiology, and Kinesiology – This content shall include anatomy, physiology, kinesiology, and palpation techniques, as well as related pathology and medical terminology, and cautions and contraindications, with a minimum of 40 hours of instruction in pathologies.	250
Massage Theory and Practice – This content shall include massage theory and principles, practical massage and bodywork applications, special populations and accommodations, allied modalities, and hands on practice in a classroom setting.	200
Business and Ethics – This content shall include professional ethics, communications, boundaries, business practices and development, interpersonal skills, and career planning, with a minimum of 45 hours of instruction in professional ethics.	85
Laws – This content shall include both State and Federal laws and regulations, HIPAA and privacy issues, with a minimum of 5 hours of instruction in State-specific laws and regulations.	15
Student Clinics – A minimum of 75 hours of student clinical time must be spent on actual full-body massage for the public that takes place on-site and under the supervision of a licensed massage therapy supervisor. Student clinics must include instruction in massage, assessment and intake, documentation, room preparation, and clerical work relevant to the session.	100
TOTAL	650 Hours

Massage Therapy Content

(Some content below may be covered more in-depth than other content)

PART 1: The History and Advancement of Therapeutic Massage

- Historical Overview of Massage
- Requirements for the Practice of Therapeutic Massage
- Professional Ethics for Massage Practitioners

PART 2: Human Anatomy and Physiology

- Overview of Human Anatomy and Physiology and Medical Terminology
- Human Anatomy and Physiology

PART 3: Massage Practice

- Effects, Benefits, Indications, and Contraindications of Massage
- Equipment and Products
- Infection Control and Safety Procedures
- Consultation and Documentation
- Classification of Massage Movements
- Preparations for the Practitioner

- Procedures for Complete Body Massages
- Cold, Heat, and Hydrotherapies
- Massage in the Spa Setting by Steve Capellini
- Clinical Massage Techniques
- Lymph Massage
- Therapeutic Procedure
- Athletic/Sports Massage
- Massage for Special Populations
- Massage in Medicine
- Other Therapeutic Techniques

PART 4: Massage Business Administration

- Business Practices

Textbooks:

Theory & Practice of Therapeutic Massage, Sixth Edition by Mark F. Beck

Trail Guide to the Body, Sixth Edition by Andrew Biel

Trail Guide to the Body, Sixth Edition – Workbook by Andrew Biel

Kit Items:

- Tablet
- Bottle Holster with Bottles
- Portable Massage Table and Portable Massage Chair
- ¾ Round Bolster

Learning Resources and Support:

Students are required to have a tablet as part of their kit. Wi-Fi access is available to the students and staff in order to access a wide variety of massage therapy topics via the internet. Our students also utilize CIMA, a digital platform that coincides with their textbook, that provides access to over 1,400 interactive activities that relate specifically to the different content areas of the massage therapy program. The school maintains an internal library of basic reference materials that are available to the students upon request. Students may also access the Florence County Public Library, outside of school, which is only 4.4 miles away from our campus. There are also massage therapy organizations, that individuals may join, for continued support after obtaining licensure.

Equipment:

In the classroom, the students will utilize tables and chairs. Students will have access to the internet through their iPad. The Instructor will utilize various audio/visual equipment and tools to supplement the education. In the clinic, the students will utilize massage tables. The department also maintains a sink with hot/cold running water, massage oils, lubricants, lotions, clean sheets, towels, gowns and client drapes.



SATISFACTORY ACADEMIC PROGRESS POLICY

The satisfactory academic progress policy sets forth a minimum standard for course completion for all programs. The policy also sets forth the evaluation and determination of status procedures. Each student is to be provided access to this policy prior to enrollment. The satisfactory progress policy is the same for all students within the course and within the same attendance schedule including those receiving and those not receiving Title IV funds. Students will be notified of any evaluation that impacts the student's eligibility for financial aid, if applicable.

Evaluation Periods For Each Program

All programs are based on a 900 hour academic year to be completed in 30 academic weeks. Students may request a copy of their Satisfactory Progress Evaluations at any time by speaking to the Financial Aid Coordinator or School Director. Students will be evaluated for Satisfactory Progress once they have clocked the following actual hours and weeks:

Cosmetology	450 hours and 15 weeks 900 hours and 30 weeks 1200 hours and 40 weeks
Esthetics – 600 hours	300 hours and 10 weeks
Esthetics – 450 hours	225 hours and 7.5 weeks
Instructor Training	375 hours and 12.5 weeks
Massage Therapy	325 hours and 10.8 weeks

Attendance and Academic Requirements for Satisfactory Progress

Students are expected to be in class every day. To meet satisfactory academic progress for attendance, at the evaluation point, the student must have achieved an attendance percentage of 67% or higher. The attendance percentage is determined by dividing the total, clocked actual hours by the scheduled hours.

At the time of evaluation, the student must have a cumulative grade point average of seventy-five percent (75%) to meet the acceptable level of achievement. Factors evaluated for academic progress are all assigned practical work, academic learning, and student salon experience. Students are informed of their current grade point average and attendance on their report cards. Refer to previously listed Grading Procedures.

Maximum Timeframe for Completion

The maximum time frame for course completion is one and one-half times the length of the course (150%). A student, who did not complete by maximum time frame, may remain in school on a cash-pay basis with the right to appeal the determination of not meeting the maximum timeframe.

COURSE	MAXIMUM TIME ALLOWED	
	WEEKS	SCHEDULED HOURS
Cosmetology 1500 hours (Full Time – 30 hrs/wk)	75 weeks	2250
Cosmetology 1500 hours (Part Time – 20 hrs/wk)	112.5 weeks	2250
Esthetics 600 hours (Full Time – 30 hrs/wk)	30 weeks	900
Esthetics 600 hours (Full Time – 20 hrs/wk)	45 weeks	900
Esthetics 450 hours (Full Time – 30 hrs/wk)	22.5 weeks	675
Esthetics 450 hours (Full Time – 20 hrs/wk)	33.75 weeks	675

Instructor Training 750 hours (Full Time – 30 hrs/wk)	37.5 weeks	1125
Instructor Training 750 hours (Full Time – 20 hrs/wk)	56.25 weeks	1125
Massage Therapy 650 hours (Full Time – 30 hrs/wk)	32.5 weeks	975
Massage Therapy 650 hours (Full Time – 20 hrs/wk)	48.75 weeks	975

Clock hours accepted from another institution will be considered as attempted and completed hours for the purpose of determining when the allowable maximum time-frame has been exhausted. SAP evaluation periods are based on actual contracted hours at the institution.

Determination of Progress

Students meeting the cumulative grade point average and the minimum attendance requirement will be considered making satisfactory progress until the next scheduled evaluation. Title IV funding may be interrupted if a student does not make satisfactory progress. Students deemed not maintaining Satisfactory Academic Progress may have their Title IV Funding interrupted, unless the student is on warning or has obtained a successful appeal which would result in a probation status. Only one financial aid warning may be given per student.

Academic Warning

The first time a student does not meet the required attendance or cumulative grade point average, he/she will be placed on an academic warning until the next evaluation period. A student is considered making satisfactory progress while on an academic warning. If satisfactory progress is re-established by the next evaluation, then the student is removed from the academic warning. The Financial Aid Officer will notify the School Director of reinstatement of satisfactory progress.

If he/she does not increase his/her attendance or grade point average to the requirements listed above by the end of the academic warning period, then all financial aid will be terminated. At that time, the student has a right to appeal the decision of not making satisfactory progress. Once financial aid has been terminated, the balance of the tuition owed is the responsibility of the student.

Students receiving VA Education Benefits who are put on an academic warning for unsatisfactory grade point average will lose their benefits for that warning period. Benefits will continue upon making satisfactory academic progress. If satisfactory academic progress is not regained and the student is terminated from the course, the student's VA benefits will be discontinued.

Appeal and Probation

A student may appeal a determination of unsatisfactory progress by submitting a written appeal to the School Director within 30 days. The decision of the School Director shall be final. The appeal must include the following: why the student failed to make satisfactory progress and what has changed in the student's situation that will allow him/her to demonstrate satisfactory progress at the end of the next evaluation period. The appeal must provide a reason such as death of a relative, an injury or illness to a student, or other

mitigating circumstances. In addition, only students who have the ability to meet the Satisfactory Progress Policy standards by the end of the evaluation period may be placed on probation.

After a successful appeal, the student will be placed on financial aid probation for one evaluation period and is eligible for Title IV funding. The school will develop an academic plan that will help the student achieve satisfactory progress. The student must be in Satisfactory Academic Progress at the end of the financial aid probation period or all financial aid will be terminated. Once financial aid has been terminated, the balance of the tuition owed is the responsibility of the student.

If the appeal is denied, then the student is ineligible for Title IV funding. At this time, the student will be informed that he/she is no longer eligible for Title IV funding. Payment arrangements must be secured before the student will be allowed to continue the program.

All appeals are documented and are kept in the student's file.

Re-Establishment of Satisfactory Academic Progress

Student may re-establish satisfactory academic progress and financial aid, as applicable, by meeting the minimum attendance and the minimum cumulative grade point average by the end of the warning or probationary period.

Interruptions, Course Incompletes, Withdrawals, and Leave of Absences

Individuals taking a leave of absence will have their contracted graduation date extended the same number of days as the leave of absence. Those who take a leave of absence will also have their maximum time frame for completion extended by the same amount of time as the leave of absence. A student who returns from a leave of absence will be considered as making the same satisfactory progress as they were prior to the leave of absence.

Students who withdraw or are interrupted from school may be re-admitted into the school upon consideration of the administrative staff. Students must re-apply to the director, in writing, to show just cause why he/she should be considered for re-enrollment. Students who wish to re-enroll must follow the "Conditions for Re-entrance" policy. A student who re-enters the school will be considered making the same satisfactory progress as when he/she withdrew or was interrupted from the school. A student's maximum timeframe for completion is normally not affected by the student's withdrawal. However, a student's status at the time of withdrawal could affect his/her Title IV eligibility. Incompletes have no effect upon the institution's satisfactory academic progress standards.

Non-Credit and Remedial Courses

Non-credit and remedial courses do not apply to our school. Therefore, these items have no affect on Satisfactory Academic Progress.

Grading Procedures for All Programs

Written work, projects and exams are graded on a grading scale, listed below. Students must make satisfactory progress on their lab sheets before they are allowed to take the practical exams. If you are not with a client then you are to be practicing on your mannequin or you should be in theory class. You will not receive clock hours for idle time. Exams will be rounded to the nearest whole number.

WRITTEN & PRACTICAL

Excellent - 93 to 100

Very Good - 85 to 92

Satisfactory - 75 to 84

Unsatisfactory - 74 and below

Practical study and artistry are graded according to the Practical Exams and Mock Boards. Services on customers are graded on being complete or incomplete only.

Make Up Tests – If a student misses a test due to an absence, then he/she may make up that test. All make up tests should be completed within 14 days of the original testing date. Failure to make up the test will result in a Zero unless there are mitigating circumstances. At this time, the student must retake the test the following scheduled make up day. All mitigating circumstances are taken under consideration by the School Director.

Retaking of tests – Students who make under a 75% on any chapter test including the state law test, are allowed to retake the test one time. All retaking of examinations are scheduled by the Instructor/Director for the following scheduled make up day. The higher of the two grades will be accepted. All re-takes must be completed within 14 days of the original testing date. Otherwise, the original test score will remain. Students in Academic Probation may go through an academic appeal process for a re-testing plan.

Practical Exams, Midterms, Mock Boards, and Finals – Students must take these until they pass with a 75% or higher. At this point, the highest grade is inputted into the Student Management System. If a student has missed two practical/midterm/mocks/final make up days, then they must be coached and blocked from student services and guest services until the practical has been completed. During the coaching, it should be explained to the student the seriousness of the fact that they cannot graduate without taking the exams and that they have the ability to take either the day or night practicals/mocks.

VA Students – Standards of Academic Progress

Academic progress will be measured at the end of each evaluation period. The evaluation periods are: 450 hours, 900 hours, and 1200 hours.

Failure by a student to maintain a cumulative grade of at least 75% for any evaluation period will result in that student being placed on academic probation for the following evaluation period.

Failure by the student to attain a cumulative grade of at least 75% during the probationary period will result in academic suspension (interruption of veteran's benefits). The interruption will be reported to the Veterans Administration **within 30 calendar days** of the change in status using VA Form 22-1999b.

Veterans who are reinstated for benefits after academic suspension who fail to attain a cumulative grade of at least 75% during that evaluation period will be dismissed from the program. Reinstatement after dismissal will be granted only if mitigating circumstances exist.

Mitigating Circumstances: Mitigating circumstances are those which directly hinder pursuit of a course and which are judged to be beyond the student's control. The following are some general categories of mitigating circumstances. This list is not all-inclusive.

- Serious illness of the veteran
- Serious illness or death in the veteran's immediate family

- Emergency financial obligations or change of place of employment or work schedule which preclude pursuit of the course
- Unanticipated changes in child-care responsibilities
- Active duty military service, including active duty for training

RIGHT TO KNOW / CAMPUS SECURITY

Kenneth Shuler School of Cosmetology has designated the School Director as the contact person for any issues relating to Campus Security.

1. Kenneth Shuler School of Cosmetology requests that students and employees report any criminal activity or action on campus to the individual designated. The designated individual will assist the student/employee in reporting the incident to the local police and authorities.
2. Access to facilities is limited to the school director and assistants for day classes and the designated instructor in charge of the night classes. These people, as well as all employees, are responsible for the security of the facilities and grounds.
3. Kenneth Shuler School of Cosmetology may place cameras in secure locations and are configured to prevent unauthorized access, duplication or modification. These cameras may be located throughout the facilities, but they will not be located in restrooms or esthetics practical areas. The school utilizes camera footage for safety, student well-being, and other matters of school operations.
4. Kenneth Shuler School of Cosmetology refers all campus law enforcement issues to local police

authorities since the institution does not have any campus based security personnel. Kenneth Shuler School of Cosmetology encourages prompt reporting of criminal activity/actions as being in the best interest of all students and employees.

5. All areas are well lighted for safety and access during non-operating hours.
6. Kenneth Shuler School of Cosmetology has no off-campus housing facilities nor any formal student organizations which conduct activities off campus. Therefore, the institution has no authority to request notification of criminal activity engaged in by students at off-campus locations.
7. The institution reinforces its stand on drug and alcohol abuse with information on illegal drugs and alcohol effects on the body and how to prevent becoming involved with drugs and alcohol. Brochures are available to all students and the consequences of use, possession or sales of illegal drugs and alcohol on campus. This information is available via our student app and the disclosures page on our website.
8. Kenneth Shuler School of Cosmetology will report any instances to the campus community of crime considered to be a threat to its students and employees.

LICENSING REQUIREMENTS / CONTINUING EDUCATION

Licensing Requirements

The S.C. Department of Labor, Licensing & Regulations requires the following:

1. A license as a cosmetologist shall be issued by the board to any person who:
 - a. is at least sixteen years of age and possesses a high school diploma, or at least tenth grade education, or the equivalent as established by tests used in public schools, or equivalent as established by psychological examinations determined by a certified psychologist, or successfully passes a standardized test given by a vocational rehabilitation counselor;
 - b. has completed 1500 hours in classes in cosmetology;
 - c. passes the examination prescribed by the board and pays the required fee.
2. A license as an esthetician shall be issued by the board to any person who:
 - a. is at least sixteen years of age and possesses a high school diploma, or at least tenth grade education, or the equivalent as established by tests used in public schools, or equivalent as established by psychological examinations determined by a certified psychologist, or successfully passes a standardized test given by a vocational rehabilitation counselor;
 - b. has completed 450 hours in classes in esthetics;
 - c. passes the examination prescribed by the board and pays the required fee.
3. A license as an instructor shall be issued by the board to any person who:
 - a. submits an application for an Instructor's License on a form prescribed by the Board; and
 - b. holds a high school diploma or a General Education Development (G.E.D.) certificate; and
 - c. is a licensed Cosmetologist, Nail Tech, or Esthetician and has practiced for at least two (2) years or, after receiving his respective Cosmetologist, Nail Tech, or Esthetician license, has completed a prescribed seven hundred fifty (750) hour instructor training program approved by the Board; and
 - d. has received forty-five (45) hours training in a teaching methods course approved by the Board; and-
 - e. pays the prescribed fee and passes the Instructor's Examination prescribed by the Board; or
 - f. alternately, for specialized theory hours, a person who has a minimum of five (5) years experience or a bachelors degree in a related profession, occupation or cognitive area, may instruct the required theory classes with prior approval of the Board.
4. A license as a massage therapist shall be issued by the board to any person who:
 - a. To be licensed as a massage therapist in South Carolina, a person must:
 - i. Be at least 18 years of age and have received a high school diploma or graduate equivalency diploma;
 - ii. Have completed a 650-hour course of supervised study at an approved school;
 - iii. Be a US citizen or qualified alien or nonimmigrant lawfully present in the US; and
 - iv. Have received a passing grade on an approved examination. (Section 40-30-110, South Carolina Code of Laws, 1976, as amended (the Massage/Bodywork Practice Act, Act 387 of the 1996 General Assembly)).

- b. Effective March 11, 2024, all applicants applying for a massage therapy license with the SC Board of Massage Therapy will be subject to a state and national fingerprint criminal background check. The fingerprint criminal background checks are required pursuant to § 40-30-110 of the SC Massage Therapy Practice Act.
 - i. In addition to other requirements established by law and to determine an applicant's eligibility for initial licensure as a massage therapist, state law requires a state criminal records check by the South Carolina Law Enforcement Division and a national criminal record check by the Federal Bureau of Investigation.
 - ii. CRIMINAL BACKGROUND CHECK (CBC) PROCESS The fingerprint criminal background checks are required pursuant to § 40-30-110 of the SC Massage Therapy Practice Act. Instructions for the fingerprint process will be sent to applicants after their applications for licensure are received by the SC Board. DO NOT have your fingerprints or CBC report processed until you have submitted an application and received instructions from the board.
- c. Pays the prescribed fees
- d. NOTE:
 - i. For additional information and an application for licensure, contact the SC Department of Labor, Licensing, and Regulation (LLR), Office of Business and Related Services, P.O. Box 11329, Columbia, SC 29211-1329; telephone (803) 896-4588. [Code of Laws – Title 40 – Chapter 30 – Massage Therapy Practice \(scstatehouse.gov\)](https://www.scstatehouse.gov/code/t40c030.htm).
 - ii. SCLLR accepts for licensing the Federation of State Massage Therapy Boards' (FSMTB) Massage and Bodywork Licensing Exam (MBLEx). For information on the MBLEx, contact FSMTB, 150 Fourth Avenue North, Suite 800, Nashville, TN 37219 (P. O. Box 198689, Nashville, TN 37219-8689 <http://www.fsmtb.org>)
 - iii. Conviction, guilty plea, or nolo contendere plea involving a crime involving drugs, mortal turpitude, or other criminal charges may prohibit licensure or employment.

Information regarding licensure and endorsement is available by contacting the South Carolina State Board of Cosmetology or by visiting their website at www.llr.state.sc.us/POL/Cosmetology/

[Information regarding licensure and endorsement for massage therapy is available by contacting the South Carolina Board of Massage Therapy or by visiting their website at www.llr.sc.gov/mas/](http://www.llr.sc.gov/mas/)

Continuing Education

Information regarding continuing education requirements is available on the SC Department of Labor, Licensing, and Regulation's Board of Cosmetology's website. Other continuing education opportunities are supplied through the corporate office which has a list of the locations of the continuing education classes offered by the Association for Cosmetology Excellence for each current year. Students also gain knowledge of continuing education opportunities through hair shows.

DISABILITY ACCOMMODATIONS & GRIEVANCE POLICY

Statement of Non-Discrimination and Accommodation

Kenneth Shuler School of Cosmetology (the "School") does not discriminate on the basis of disability. Individuals with disabilities are entitled to a reasonable accommodation to ensure that they have full and equal access to the School's educational resources, consistent with Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. § 794) ("Section 504") and the Americans with Disabilities Act (42 U.S.C. § 12182) ("ADA"), their related statutes and regulations, and corresponding state and local laws.

Section 504 prohibits discrimination on the basis of disability in any program or activity receiving federal financial assistance. The ADA prohibits a place of public accommodation from discriminating on the basis of disability. The applicable law and regulations may be examined in the office of the ADA Compliance Coordinator, or his/her trained designee who has been designated to coordinate the efforts of the School to comply with Section 504 and ADA.

ADA Compliance Coordinator:
Steven Dawson, 1221 Bower Parkway Ste 101 – Columbia, SC 29212
803-798-8515 – ksoffice@kennethshuler.com

Requests for Accommodation

Individuals with disabilities wishing to request an accommodation must contact the ADA Compliance Coordinator. A disclosure of a disability or a request for accommodation made to any staff, faculty, or personnel other than the ADA Compliance Coordinator will not be treated as a request for an accommodation. However, if a student discloses a disability to such an individual, he or she is required to direct the student to the ADA Compliance Coordinator. Upon request, the ADA Compliance Coordinator (or his/her trained designee) will provide a student or applicant with a **Request for Accommodations form**, which is also available on the School's website in the Consumer Disclosures. To help ensure timely consideration and implementation, individuals making a request for an accommodation are asked to contact the ADA Compliance Coordinator and/or submit a Request for Accommodations form at least two weeks prior to when the accommodation is needed.

Individuals requesting reasonable accommodation may be asked to provide medical documentation substantiating his/her physical and/or mental impairment(s) and/or the need for the requested accommodation(s), including but not limited to when the limitation or impairment is not readily apparent and/or a requested accommodation does not clearly relate to the impairment(s). Such documentation should specify that a student has a physical or mental impairment and how that impairment substantially limits one or more major life activities. In general, the supporting documentation must be dated less than three years from the date a student requests a reasonable accommodation, and must be completed by a qualified professional in the area of the student's disability, as enumerated below:

Disability	Qualified Professional
Physical disability	MD, DO
Visual impairment	MD, ophthalmologist, optometrist

Mobility, orthopedic impairment	MD, DO
Hearing impairment	MD, Audiologist (Au.D) *audiology exam should not be more than a year old
Speech and language impairment	Licensed speech professional
Learning disability	PhD Psychologist, college learning disability specialist, other appropriate professional
Acquired brain impairment	MD neurologist, neuropsychologist
Psychological disability	Psychiatrist, PhD Psychologist, LMFT or LCSW
ADD/ADHD	Psychiatrist; PhD Psychologist, LMFT or LCSW
Other disabilities	MD who practices or specializes within the field of the disability.

Documentation used to evaluate the need and reasonableness of potential accommodations may include a licensed professional's current medical diagnosis and date of diagnosis, evaluation of how the student's disability affects one or more of the major life activities and recommendations, psychological and/or emotion diagnostic tests, functional effects or limitations of the disability, and/or medications and recommendations to ameliorate the effects or limitations. The School may request additional documentation or testing as needed.

After the ADA Compliance Coordinator receives the Request Form and the required documentation, he/she (or his/her trained designee) will engage the student or applicant in an interactive process to determine what accommodations may be appropriate.

If the student or applicant is denied any requested accommodation, he/she may file a grievance using the Grievance Process below or he/she may file a complaint with the U.S. Department of Education's Office for Civil Rights or a similar state entity. The School will make appropriate arrangements to ensure that a person with a disability is provided other accommodations, if needed, to participate in this grievance process. The ADA Compliance Coordinator will be responsible for such arrangements.

Grievance Policy Relating to Complaints of Disability Discrimination

The School has adopted an internal grievance procedure providing for prompt and equitable resolution of complaints alleging any action prohibited by Section 504 and/or the ADA. Any person who believes she/he has been subjected to discrimination on the basis of disability, including disagreements regarding requested accommodations, may file a grievance with

Garrett Shuler, Vice President/Owner
1221 Bower Parkway Ste 101 – Columbia, SC 29212
803-798-8515

info@kennethshuler.com.

Grievances must be in writing, contain the name and address of the person filing it, state the problem or action alleged to be discriminatory, and the remedy or relief sought.

The School will investigate each complaint filed and will not retaliate against anyone who files a grievance or cooperates in the investigation of a grievance. All reasonable efforts will be made to provide a written determination to the student or applicant within 30 days after its filing. If a written determination cannot be made within 30 days of the complaint's filing, the student will be advised and provided an update as to the status of the investigation. The

student may also inquire as to the status of the investigation at reasonable intervals. Based on the results of the investigation, the School will take all appropriate actions to prevent any recurrence of discrimination and/or to correct any discriminatory effects.

The availability and use of this grievance procedure does not prevent a person from filing a complaint of discrimination on the basis of disability with the U. S. Department of Education's Office for Civil Rights and/or a similar state agency.

GRIEVANCE POLICY

In alignment with the institution's mission, the school strives to resolve any legitimate student grievances promptly and fairly. Grievance procedures are outlined during orientation to ensure students understand the steps for filing a complaint. Kenneth Shuler's School of Cosmetology, Inc. aims to address all concerns internally by utilizing available staff and adhering to the chain of command. Students may request a Grievance Form from the School Director, which must be completed and submitted within 7 calendar days of the alleged incident to allow the school to take appropriate action. Submissions made after this timeframe may not be considered valid.

All grievances are directed to the School Director, who is responsible for conducting an investigation unless it is more appropriate for the Director of Operations to handle the matter. The investigation process outlined below will be followed in either case.

To facilitate a thorough investigation, the grievance must include specific details such as the incident description, dates, times, individuals involved, and any witnesses. While the institution strives to maintain confidentiality whenever possible, it cannot be guaranteed during the investigative process. Depending on the nature of the allegations, the investigation and resolution process may take up to 21 days from the submission of the Grievance Form.

Process

1. Filing a Grievance

The individual must obtain the Grievance Form from the School Director, complete it, and submit it to the School Director within seven (7) calendar days of the alleged incident. If the grievance is against the School Director, then submit the form via email to info@kennethshuler.com.

2. Initial Review of Grievance

The School Director or Director of Operations will review the submitted grievance to determine whether it is "legitimate" or deemed "frivolous or without merit".

3. Preliminary Investigation

If the grievance is deemed legitimate, the School Director or Director of Operations will conduct a preliminary investigation, which includes reviewing all provided evidence. Based on this review, one of the following actions will be taken:

a. Without Merit

If the grievance is found to lack merit, the School Director or Director of Operations will explain the decision to the grieving party, providing evidence or information to support the determination.

b. Amicable Solution

The School Director or Director of Operations will engage with the grieving party to explore the possibility of an amicable resolution.

- If an agreement is reached, the agreed-upon solution will be implemented and considered the final resolution.

- Final resolutions reached through amicable solutions cannot be reopened or investigated further unless new and valid information is presented.
- If the grieving party does not agree to the proposed solution and there is insufficient evidence for a full investigation, the School Director or Director of Operations may decline to proceed with further investigation.

c. Full Investigation

If deemed necessary, a full investigation will be conducted by the School Director or Director of Operations. This will include:

- A detailed review of all evidence.
- Interviews with and/or questioning of witnesses and relevant parties.

The outcome of the investigation will be documented, including any actions taken to address the allegations.

- The grieving party, witnesses, and/or accused parties will be informed of the general outcome of the investigation. However, specific actions taken may not be disclosed due to privacy laws and institutional policies.
- The documented outcome will be considered the final resolution.

4. Final Resolutions

- Final resolutions are not appealable, except in cases where new and valid information necessitates reopening the grievance or further investigation.
- All final resolutions will be retained by the school to track the frequency, nature, and patterns of grievances.

All attempts should be made to resolve the matter through the school. If not satisfied with the result, the student is open to pursue the matter with the South Carolina State Board of Cosmetology. After that procedure, a student may contact NACCAS, the National Accrediting Commission of Career Arts and Sciences or the SC Commission on Higher Education for the massage therapy program. We respectfully request that everyone utilize this sequence. The following information is provided:

Kenneth Shuler Corporate Office:

info@kennethshuler.com

S.C. Department of Labor, Licensing, and Regulation

Board of Cosmetology – State Authorizing Agency

Post Office Box 11329

Columbia, S.C. 29211-1329

<http://www.llr.sc.gov/POL/Cosmetology/index.asp?file=complaint.htm>

NACCAS – National Accrediting Commission of Career Arts and Sciences

3015 Colvin Street

Alexandria, V.A. 22314

<https://naccas.org/>

For the Massage Therapy program: If students are not satisfied and have exhausted all staff levels of the grievance procedure, students may appeal in writing to the South Carolina Commission on Higher Education:

South Carolina Commission on Higher Education

1122 Lady Street, Suite 400

Columbia, South Carolina 29201

843-737-2260

www.che.sc.gov

The complaint form is available at the following link:

http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf

APPENDIX A - INSTITUTIONAL STAFF

Kenneth Shuler School of Cosmetology & Nails

172 McSwain Drive
West Columbia, SC 29169
(803) 772-6098 Admissions
Ref.#:050012-00

Michelle Richardson – School Director
April David – Assistant Director
Taylor Cain – Administrative Assistant
Britney Amiker – Appointment Setter
Lydia Arnold – Appointment Setter
Kendra Inabinet – Front Desk Coordinator
Mickayla Ketter – Front Desk Coordinator
Wanda Sally-Kearse – Front Desk Coordinator
Britney Amiker – Admissions Rep (Temp.)
Michelle Flynn – Financial Aid Coordinator
Lauren Thompson – Student Success Coach
Ursula Jones – Instructor/Education Leader
Sheena Anderson – Instructor /SSM
Marquita Briggs – Instructor
Latasha Cash-Peterson – Instructor
Demecia Daye-Corbin – Instructor
Ashlee Dyar – Instructor
Kayla Greer – Instructor
Hannah Gunter – Instructor
Tanisha Hall – Instructor
Tonya Peay – Instructor
Rachel Petersen – Instructor
Sarah Putnam – Instructor
Adrianna Rumph – Instructor
Tierra Washington – Instructor
Krystal Westbrook – Instructor
Mary Allen – Custodian
Diane Williams -- Custodian

**Kenneth Shuler School of
Cosmetology**

1515 John B. White Sr. Blvd.
Spartanburg, SC 29301
(864) 587-6000 Admissions
Ref.#B50012-01

Jennifer Varn – School Director
Felicia Crouch – Front Desk Coordinator
Sheri Green – Admissions Representative
Amber Monroe – Appointment Setter
Brittany Bell – Student Success Coach
Amanda Gregory – Financial Aid Coordinator
Kisha Jones – Instructor/Education Leader
Tia Phillips – Student Salon Manager
Logan Alexander – Instructor
Averleigh Blanton – Instructor
Jordan Carter – Instructor
Paige Jackson – Instructor
Megan Johnson – Instructor
Tiffany Johnson – Instructor
Faith Lawson – Instructor
Emma Slice – Instructor
Latisha Talley – Instructor

**Kenneth Shuler School of
Cosmetology**

98 Davenport Street, Suite 10
Goose Creek, SC 29445
(843) 203-3284 Admissions
Ref.#B50012-03

Katy Cortez – School Director
Bobbie Edwards – Front Desk Coordinator
Heidi Hobbs – Front Desk Coordinator
– Admissions Representative
Shikita Reed – Student Success Coach
Teresa Sheffield – Financial Aid Coordinator
Patrick Infinger – Instructor/SSM
Desire Harmon Wright – Instructor/EL
Onia Broughton – Instructor
Atara Davis – Instructor
Avis Douglas – Instructor
Namibia Jones – Instructor
Leslie Michael – Instructor
Natasha Taylor – Instructor
Rickelle Watson – Instructor
Sarah White – Instructor
Latonia Wilson – Instructor

**Kenneth Shuler School of
Cosmetology & Hair Design**

1113 Knox Avenue
North Augusta, SC 29841
(803) 278-1200 Admissions
Ref.#050026-00

Lanita Battle – School Director
Emma Bostic – Front Desk Coordinator
Amanda Teasdale – Front Desk Coordinator
Gail Fortunato – Admissions Representative
Joe Stinson – Financial Aid Coordinator
Kenya Lee – Student Success Coach
Rachel Padgett – Instructor / EL
Miracle Padgett – Instructor/SSM
Grovet Bussey – Instructor
Ty'asha Dixon – Instructor
Gardenia Dunbar – Instructor
Lisa Johnson – Instructor
Kayla Landrum – Instructor
Algerina Mays – Instructor
Tuan Perry – Instructor
Althea Ricks – Instructor

**Kenneth Shuler School of
Cosmetology**

2443 West Lucas Street
Florence, SC 29501
(843) 679-3778 Admissions
Ref.#050026-01

Haley Gandy – School Director
Brenisha Flowers – Front Desk Coordinator
Cynthia Killinger – Front Desk Coordinator
Peyton Johnson – Admissions Representative
Misty Brune – Financial Aid Coordinator
Tanisha Flowers – Instructor/EL
Canella Brown – Instructor/SSM
Haley Brown – Student Success Coach
Mikayla Coleman – Instructor
Jacqueline Deas – Instructor
Kimberly English – Instructor
Latrina Hopkins – Instructor
Briana Knotts – Instructor
Tamar McLeod – Instructor
Jaidyn Pettway – Instructor
D'Aria Price – Instructor
Lindsey Ray – Instructor
Shirley Sanders – Instructor
Tonya Smith – Instructor
Constance Taylor – Instructor

**Kenneth Shuler School of
Cosmetology**

2375 Cherry Road Suite 102
Rock Hill, SC 29732
(803) 328-5166 Admissions
Ref.#043012-00

Jean Schlaiss – School Director
Erica Parker – Front Desk Coordinator
Destiny Jackson – Front Desk Coordinator
Amber Simpson – Front Desk Coordinator
Hannah Sexton – Admissions Representative
Meranda Mobley – Appointment Setter
Kayla Throckmorton – Financial Aid Coordinator
Kimarra McClurkin – Student Success Coach
Tammy Williams – Instructor/SSM
Jamal Blake – Instructor
Trisha Compton – Instructor
Danielle Comte – Instructor
Monique Gayle – Instructor
Shantonio Hinton – Instructor
Brittany Hunter – Instructor
Christine Jones – Instructor
Michele Jones – Instructor
Nikki McDaniel – Instructor
Kathryn McLeod – Instructor
Melissa Shrewsbury – Instructor
Kenisha Thompson – Instructor

**Kenneth Shuler School of
Cosmetology**

3532 Highway 153
Greenville, SC 29611
(864) 269-6886 Admissions
Ref.#B43012-01

Sarah Bobo – School Director
Kimberly Larkey – Front Desk Coordinator
Victoria Hardy – Front Desk Coordinator
Erica Parks – Admissions Representative
Courtney Williams – Financial Aid Coordinator
Tiffany Andrews – Admin. Assistant
Peyton Shaw – Student Success Coach
Teleisha Hamer – Instructor/EL
Tess Arnold – Instructor
April Best Barrios – Instructor
Candace Barron – Instructor
Tyler Foster – Instructor
Vernerka Haynes – Instructor
Traci King – Instructor
April Mannion – Instructor
Angela McNeil – Instructor
Trenton Paxton – Instructor
Pamela Reynolds – Instructor
Tammy Wright – Instructor